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I. Phantom Image Reviews

Phantom Image Criteria

Each new, reaccreditation, and reinstatement application must include one original hard-copy or electronic digital phantom image (use the method in which the clinical images are routinely reviewed for interpretation) for each unit being accredited, using the phantom recommended by that unit's manufacturer. Each phantom submitted must contain technique factors utilized. For film screen submissions an optical density measurement is required.

The phantom image passes the evaluation process when the phantom image is evaluated and passes by two approved SAR phantom image reviewers and meets or exceeds the minimum manufacturer requirements.

For soft copy review, the phantom will first be evaluated on the SAR accreditation work station desk top monitor. This is a Dell Ultrasharp U2711, 27 inch monitor. This monitor has 2560 x 1440 WQHD resolution and 80,000:1 dynamic contrast ratio or equivalent. This monitor/workstation is shared by all phantom image reviewers. If the phantom fails the review on the desk top monitor, it will then be reviewed on an FDA approved mammography review work station of one of the clinical image reviewers.

The phantom image fails the evaluation process when the phantom is scored with less than the minimum of 4 fibers, 3 speck groups and 3 masses by two phantom image reviewers.

All accreditation applications, whether new, reaccreditation, provisional, interim or reinstated are allowed three (3) submissions of phantom images.

Phantom Image Review

The reviews of the phantom image are documented on the Phantom Image Reviewer's Form, which are maintained in the Clinical Image Review Form binder along with the original phantom image. The Phantom Image Reviewer's Forms will be stored until after the completion of the Accrediting Body Annual Performance Evaluation. The forms will be scanned for electronic storage in Documere.

Phantom Image Reviewers perform the Phantom Image Review using the following evaluation method adapted from the MQSA inspection procedure.

Phantom Information: the following information about the phantom is documented on the Phantom Image Reviewer's Form:

- 1. Facility Name
- 2. Phantom Image Date
- 3. Name of the Reviewers
- 4. Date of the Review
- 5. Tie-Breaker
- 6. Type of Review
- 7. Object scores
- 8. Number and type of artifacts
- 9. Pass/Fail for each object and overall

Phantom evaluation: the image must be of an FDA-Approved phantom.

Scoring the hard copy phantom: Scoring the phantom involves determining the number of fibers, speck groups, and masses visible on the phantom image. The following conditions are maintained when scoring the phantom on hard copy:

- 1. The phantom is scored using a view box with masking to the phantom size.
- 2. The ambient light in the room where the phantom is scored is kept very low.
- 3. A magnifying glass is used to evaluate artifacts and score the speck groups.

Scoring the soft copy phantom: Scoring the phantom involves determining the number of fibers, speck groups, and masses visible on the phantom image. The following conditions are maintained when scoring the phantom on soft copy:

- 1. The phantom is scored using the SAR accreditation work station monitor.
- 2. The phantom is scored with the room in low ambient lighting.
- 3. The phantom will be reviewed using the magnification if necessary to achieve a passing score.
- 4. No artifacts will be subtracted for soft copy review.
- 5. For tomosynthesis systems, phantom passing scores will be that which is recommended by the unit manufacturers.

Fiber Scoring: fibers are counted from larger to smaller (left to right). A fiber receives a score of 1.0 when the entire length of the fiber is visualized and is in the correct location and orientation on the phantom image. A fiber is given a score of 0.5 if more than half of its length is visible. The score is zero if less than half of the fiber is visible. Fibers will be counted until a fiber receives a score of less than 1. At that point no other fibers will be counted. Once the number of fibers is tabulated, the number of fiber-like artifacts is subtracted, if film is being evaluated (note: amount subtracted must be 0, 0.5, or 1) from the number of fibers. This gives the total score for the phantom's fibers. To pass the evaluation the total score must be greater than or equal to 4.

Speck Group Scoring: Speck groups are scored from the most prominent to the least prominent (starting at the middle of the second row to the middle of the third row moving from left to right.). When scoring the speck groups, a magnifying glass is used. A speck group may be counted as a full point if four or more of the six specks are visible at the correct location and orientation.

A score of 0.5 may be given to a speck group if at least two of the six specks are visible. If fewer than two specks in a group are visible, the score is zero. Speck groups are counted until a speck group receives a score of less than 1.

Once the number of speck groups is determined, if film is being evaluated, the number of speck-like artifacts is subtracted from the number of specks in the last speck group (note: the number subtracted must be less than or equal to the number of specks in the last speck group).

After the speck-like artifacts are subtracted the score is determined by the number of specks that are left in that speck group using the same method as was used to determine the number of speck groups. If the number of speck-like artifacts is equal to or greater than the number of specks in the last speck group the score for that group is 0.

If the number of speck-like artifacts is less than the number of specks in the last group the score is based on the difference between the number of specks in the last group and the number of speck-like artifacts. This gives the total score of the speck groups. To pass the evaluation the total score must be greater than or equal to 3.0.

Mass Score: Masses are counted from larger to smaller (masses are counted from left to right beginning at the right edge of the third row of objects and proceeding to the fourth row of objects). A mass receives a score of 1.0 when a density difference is seen at the correct location and at least 3/4 of the circular border visualized. A mass receives a score of 0.5 when a density difference is seen at the correct location and at least 1/2 of the circular border is visualized. Density differences with less than 1/2 of the circular border visualized receive a score of zero. Masses are counted until one receives a score of less than 1. At that point no other masses will be counted. Once the number of masses is tabulated, if film is being evaluated, the number of mass-like artifacts is subtracted from the number of masses (note: amount subtracted must be less than or equal to the score of the last mass (0, 0.5, and 1.0)). This gives the total score for the phantom's masses. To pass the evaluation the total score must be greater than or equal to 3.0.

The forms used for phantom image review is listed on the next page. Form A is for any film-screen review. Form B is used for soft copy review. Form C is for tomosynthesis review.

Mammography Accreditation

Film-Screen Phantom Image Review Form A

Name of Reviewers:	Reviewer 1	and	Reviewer 2	
Tie-Breaker:			Date Reviewed:	
Facility Under Review:				
Accreditation Number:		Room number:		
Phantom Image Date:		FDA number:		
Type of Review:		al Review, Reaccreditation, ling a new unit, Reinstateme	ent)	
	Film-S	Screen Review		
Fibrils: Artifacts: Subtracted: Fibril Total:			Reviewer 1	Reviewer 2
Speck Groups: Last Group: Raw Score: Speck Artifacts: Subtracted: Speck Total:				
Masses: Artifacts: Subtracted: Mass Total:				
Overall: Fibrils: Specks: Masses:				
Pass or Fail:				
Tie-breaker: Pass or Fail:				

Phantom Image Review Form B Soft Copy FFDM

Name of Reviewers:			and			
Tie-Breaker:				Date Reviewed:]
Facility Under Review:]
Accreditation Number:			Room number:]	
Phantom Image Date:			FDA number:			
Type of Review:			view, Reaccreditati new unit, Reinstat			
		Phantom Scores				
Reviewers: Fibrils:						
Fibril Total:						
Speck Groups: Specks in Group:						
Speck Total:						
Masses Mass Total:						
	Pass or Fail	_	Pass or Fail	_		
Fibrils: Speck:						
Mass: Overall:						
Tie-Breaker Needed						

DBT Phantom Image Review Form C

Name of Reviewers:	Reviewer 1	and	Reviewer 2	
Tie-Breaker:			Date Reviewed:	
Facility Under Review:				
Accreditation Number:		Room number:		
Phantom Image Date:		FDA number:		
Type of Review:		(Initial Review, Reaccreditation, Adding a new unit, Reinstatement)		

	Conventional	Tomosynthesis			
Fibrils: Fibril Total:	Reviewer 1	Reviewer 2	Reviewer 1	Reviewer 2	
Speck Groups: Last Group: Speck Total:					
Masses: Mass Total:					
Overall: Fibrils: Specks: Masses:					
Pass or Fail:					
Tie-breaker: Pass or Fail:					

The consensus of two MQSA qualified phantom image reviewers is required to either pass or fail a phantom image. If the initial two reviewers are in disagreement or the total score of an object group differs by more than 0.5, a third reviewer (tie-breaker) is used.

If a tie-breaking reviewer is needed, a tie-breaking reviewer will then evaluate the phantom image. This can include a primary phantom image reviewer or either of the following.

An Arkansas Registered Medical Physicist qualified to provide mammography medical physics may be used as a tie-breaking reviewer. Approved Medical Physicist must be:

- 1. An MQSA qualified Medical Physicist, and
- 2. An Arkansas registered Medical Physicist, qualified to provide mammography medical physics services with the State of Arkansas.

Phantom image review is completed prior to the issuance of a 6-month Provisional Certificate for either new facilities or for new units at existing facilities. Phantom review for reaccreditation applications is typically performed within two weeks of receipt of the application.

Notification of Phantom Image Results

The results of the phantom image review are communicated to the facilities by letter. If the phantom image has passed review the letter states: "Phantom Image dated (Month/Day/Year) was found to be adequate." This is included as part of the accreditation letters. If the phantom image failed review, the phantom score assigned by the reviewers as well as the required passing score is included along with the reasons for phantom failure. Specific deficiencies such as roller marks, excessive dust/lint artifacts, and mass-like artifacts are documented in the letter of notification. Improper positioning of the phantom is an automatic failure. If failure of the phantom is due to improper positioning, proper positioning of the phantom is discussed in the notification letter. An example of the form letter used to notify a facility of the phantom failure is listed on the next page.

DATE OF LETTER

FACILITY CONTACT, CONTACT TITLE

FACILITY NAME

ADDRESS 1 RE: ACCREDITATION NO: ACCREDITATION NUMBER

ADDRESS 2

CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Arkansas Department of Health has completed the initial review of FACILITY NAME's Accreditation Application to Perform Mammography under MQSA. During the review the phantom image was found to be deficient and failed the review process.

NUMBER OF REVIEWERS colleagues from the Arkansas Department of Health reviewed the phantom image submitted with the application. The details of this review are as follows:

The phantom image dated: **DATE OF PHANTOM**

Overall Evaluation: **FAIL** Reviewer Object Scores:

Reviewer 1 Scores Reviewer 2 Scores Reviewer 3 Scores

Fibers: Fibers: Fibers: Specks: Specks: Specks:

Masses: Masses: Masses:

Reason For Failure: EXPLANATION OF THE FAILING SCORE (we are including the state's phantom scoring method to serve as a guide for your next phantom submission). The following scores are required for the phantom objects: fibers: 4, specks: 3, masses: 3.

Secondary Findings and Comments: EXPLANATION OF SECONDARY FINDINGS (artifacts, background density, etc.)

In order to proceed with your application, a second phantom image should be submitted for review. It should be noted that applications are allowed three (3) film submittals for phantom image review. Your first submission has failed phantom image review; therefore, you have two submissions remaining. As noted under Item 6G of the Application Guide, each additional review of clinical and phantom images requires an additional fee of \$100. Please submit a second phantom image and check for \$100 made out to Arkansas Department of Health, Radiation Control Section.

The failure of a phantom image, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a second phantom image submission.

If you have any questions regarding the accreditation process or we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Mammography Program Radiation Control Section

MD:md

DATE OF LETTER

FACILITY CONTACT, CONTACT TITLE

FACILITY NAME

ADDRESS 1 RE: ACCREDITATION NO: ACCREDITATION NUMBER

ADDRESS 2

CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Arkansas Department of Health has completed the review of FACILITY NAME's second phantom image submission. During the review the phantom image was found to be deficient and failed the review process.

NUMBER OF REVIEWERS colleagues from the Arkansas Department of Health reviewed the phantom image submitted with the application. The details of this review are as follows:

The phantom image dated: **DATE OF PHANTOM**

Overall Evaluation: **FAIL** Reviewer Object Scores:

Reviewer 1 Scores Reviewer 2 Scores Reviewer 3 Scores

Fibers: Fibers: Fibers: Specks: Specks: Specks:

Masses: Masses: Masses:

Reason For Failure: EXPLANATION OF THE FAILING SCORE (we are including the state's phantom scoring method to serve as a guide for your next phantom submission). The following scores are required for the phantom objects: fibers: 4, specks: 3, masses: 3.

Secondary Findings and Comments: EXPLANATION OF SECONDARY FINDINGS (artifacts, background density, etc.)

In order to proceed with your application, a third phantom image should be submitted for review. It should be noted that applications are allowed three (3) film submittals for phantom image review. Your second submission has failed phantom image review; therefore, you have one submission remaining. As noted under Item 6G of the Application Guide, each additional review of clinical and phantom images requires an additional fee of \$100. Please submit a second phantom image and check for \$100 made out to Arkansas Department of Health, Radiation Control Section.

The failure of a phantom image, like any other adverse accreditation decision, can be appealed. If after further review, you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and you wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a third phantom image submission.

If you have any questions regarding the accreditation process or we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Mammography Program Radiation Control Section

MD:md

DATE OF LETTER

FACILITY CONTACT, CONTACT TITLE

FACILITY NAME

ADDRESS 1 RE: ACCREDITATION NO: ACCREDITATION NUMBER

ADDRESS 2

CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Arkansas Department of Health has completed the review of FACILITY NAME's third (final) phantom image submission. During the review the phantom image was found to be deficient and failed the review process. Unfortunately, this application has been denied. This denial is based on the failure of the three phantom images that were submitted. The results of the final review are listed below.

NUMBER OF REVIEWERS colleagues from the Arkansas Department of Health reviewed the phantom image submitted with the application. The details of this review are as follows:

The phantom image dated: **DATE OF PHANTOM**

Overall Evaluation: **FAIL** Reviewer Object Scores:

Reviewer 1 Scores Reviewer 2 Scores Reviewer 3 Scores

Fibers: Fibers: Fibers: Specks: Specks: Specks:

Masses: Masses: Masses:

Reason For Failure: EXPLANATION OF THE FAILING SCORE (we are including the state's phantom scoring method to serve as a guide for your next phantom submission). The following scores are required for the phantom image objects: fibers: 4, specks: 3, masses: 3.

Secondary Findings and Comments: EXPLANATION OF SECONDARY FINDINGS (artifacts, background density, etc.)

During the accreditation process you are allowed three submissions phantom images (Application Guide Item 6F). Since all three submissions of phantom images have failed, your accreditation application dated DATE OF APPLICATION is denied.

In order to resume performing mammography your facility must be reinstated. The reinstatement process involves several steps, which are detailed below.

- A. First, a Corrective Action Plan (CAP) must be submitted. This plan should detail the actions that will be taken to address the phantom deficiencies noted by the SAR Accreditation Body. This CAP should also document the estimated completion date for each of the corrective actions. This corrective action plan should include the following:
 - 1. ACTION ONE THAT SHOULD BE TAKEN
 - 2. ACTION TWO THAT SHOULD BE TAKEN
 - 3. ACTION THREE THAT SHOULD BE TAKEN
- B. Along with the Corrective Action Plan, your facility should submit an accreditation application. This application must include a current physicist survey (within 6 months), one phantom image, and \$500 application fee and any updates to the personnel documentation for the Interpreting Physicians, Radiologic Technologist, and Medical Physicist. Once this information is received and reviewed a colleague from the Arkansas Department of Health Mammography Accreditation Program will inform you that you have been approved for reinstatement and the information will be forwarded to the Food and Drug Administration and your facility will be given a 6-month Provisional Reinstatement of the unit.

For your convenience, I am including a blank application form.

RIGHT TO APPEAL

If you feel that the decisions regarding your facility were inaccurate and/or did not warrant failure, you may appeal the decision. This process is outlined on the Appeal Procedure, which is included.

If you have any questions regarding the accreditation process or we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Mammography Program Radiation Control Section

MD:md

II. Qualifications for Phantom Image Reviewers.

Initial Training:

All Phantom Reviewers for the State of Arkansas' Accreditation Body (SAR) are or have been trained as Certified MQSA inspectors, MQSA qualified Mammographers or MQSA qualified/SAR registered Medical Physicists.

To act as a primary reviewer for the SAR, the phantom image reviewer must review at least 20 phantom images under the direct supervision of one of the current phantom image reviewers.

Prior to independently reviewing phantoms, new reviewers must review SAR procedure Section I., Phantom Image Reviews.

Continuing Experience/Education:

Each reviewer must review at least 20 phantom images per year as part of the Accreditation Process and/or during MQSA inspections.

To ensure that all reviewers meet these continuing education/experience requirements, annually the SAR will hold a Phantom Image Review (PIR) training session, in which 20 phantom images will be reviewed and discussed.

Phantom Image Reviewers Performance Audit.

The performance of the Phantom Image Reviewers is reviewed annually. This is done as part of the Accrediting Body Annual Performance Evaluation. Statistics for each reviewer and the SAR as a whole are evaluated. The primary measure is the agreement rate. This is calculated using the following formula.

Agreement rate = [(Total Number of reviews – Number of Tie-breaking reviews) / Total Number of reviews.

III. Use of Phantom Image Scores

Accreditation: During the Accreditation Process phantom images are used as an indicator of the image system quality of a facility. The phantom image is generated and submitted by the staff of the facility. This can be as either a hard copy image or an electronic digital image (use the method in which the clinical images are routinely reviewed for interpretation). For tomosynthesis systems, the reconstruction plane where the ACR elements are best seen in focus should be submitted. The phantom image is reviewed and must receive a passing score before a facility can image patients. The Phantom Image Reviewer's Forms and phantoms will be stored until after the completion of the Accrediting Body Annual Performance Evaluation.

IV. Clinical Image Review

Film Review Process

When the accreditation staff receives clinical images, the films are logged into the Image Review Log. The <u>Clinical Image Review Log</u> is used for accreditation/reaccreditation, random review, and Additional Mammography Review (AMR) films. Each type of review has its own section in the Image Review Log. The Clinical Image Reviewer's Forms will be stored until after the completion of the Accrediting Body Annual Performance Evaluation and then electronically.

The Clinical Image Review Log Form is listed on the Next Page.

CLINICAL IMAGE REVIEW LOG

CAD Tracking Number	<u> </u>		1			
SAR Tracking Number						
Name of Facility						
MAS#						
Type Of Review						
Date Images Were						
Received						
Patient ID #						
Type Of Images						
(Dense, Adipose,						
Choice)						
Date Of Images						
Label Review						
Label Review						
4ST DEV//EN/ED						
1 ST REVIEWER						
Date Mailed						
P/F/ND/NF						
Date Received						
Pathology Suspected						
2 ND REVIEWER						
Date Mailed						
P/F/ND/NF						
Date Received						
Pathology Suspected						
3 RD REVIEWER						
3ND KEVIEWEK						
Data Mailad						
Date Mailed						
P/F/ND/NF						
Date Received						
Pathology Suspected						
4 TH REVIEWER						
Date Mailed						
P/F/ND/NF						
Date Received						
Pathology Suspected						
Date Letter/Films						
Mailed To Facility						
OVERALL P / F						
TIEBRAKER (TB)						
		<u> </u>	<u>I</u>	I	I	

As noted on the Image Review Log, the next step of the procedure is the image label review. The criteria for this review are noted below under the **Image Labeling** section.

Image Label Review

Each clinical image label must contain the facility name and location (city, state and zip code), patient name, patient identifier (e.g. patient ID/Social Security number/date of birth), date of exam, technologist identification, and unit number (if applicable).

Each image must also contain a marker indicating laterality (Right or Left) and projection/view (MLO or CC) placed nearest to the axilla of the breast imaged. The technologist may be identified with these markers.

If the clinical image label or film does not contain the required information as stated above, the facility will be notified and must submit an additional phantom confirming the corrective action taken.

The Reviewer's Evaluation of Image Labeling form is listed on the next page. The image labeling review is performed by the accreditation staff.

Evaluation of Image Labeling

Review Date: Reviewer: Facility Under Review: Accreditation Number: Mammogram ID Number: Mammogram Date: Dense or Fatty:		
		Passed Evaluation (Yes/No)
Facility Name and Location (Name Patient Name Patient Identifier Date of Examination Projection/view (Labeled correct Technologist (Name or Initials) Unit ID Number (If more than one Overall	tly and properly positioned)	
Type of Review (Initial accredita Reinstatement, or Random Review)		
Comments:		

Clinical images, which PASS the label review, are then prepared for submission to the first reviewing member of the Clinical Image Review Committee (CIRC). Staff members complete the applicable sections of the Mammography Evaluation Form - Physician's Review Form. This information includes the facility under review, which is only identified by the state accreditation number (MAS0000), the type of image review (initial, new unit, reaccreditation, reinstatement or random), an image tracking number, breast type as stated by the facility (dense or adipose), and technical factors.

Determination of Breast Type

Prior to the evaluation of image quality, the clinical image reviewer must determine if the clinical image demonstrates imaging of the indicated breast type. Although the application guide states that a facility should select images that demonstrate imaging of breasts that are 75% glandular tissue for dense submissions and 75% adipose tissue for fatty submissions, the clinical image reviewer will decide based on clinical experience. The guide for this determination is whether the submission is predominately (greater than 50%) glandular tissue for examples of imaging dense breasts or predominately (greater than 50%) adipose tissue for examples of imaging fatty breasts.

If the first reviewer determines that a set of clinical images represents the indicated breast type and the second reviewer indicated that they do not, then the set of clinical images will be sent for a tie-breaking review. If after the tie-breaking review, the set of clinical images is determined not to represent the indicated breast type, the facility will be informed that the images did not represent the indicated breast type and an additional set will be requested. If, however, the tie-breaking reviewer determines that the images do represent the indicated breast type then the results of the evaluation will be used as the second evaluation of image quality.

Image Quality Evaluation by Clinical Image Reviewers

The State of Arkansas Accreditation Body shall use the following attributes for all clinical image reviews; the criteria listed on the evaluation forms are based on these attributes:

- Positioning. Sufficient breast tissue shall be imaged to ensure that cancers are not likely to be missed because of inadequate positioning.
- Compression. Compression shall be applied in a manner that minimizes the potential obscuring effect of overlying breast tissue and motion artifact.
- Exposure level. Exposure level shall be adequate to visualize breast structures. Images shall be neither underexposed nor overexposed.
- Contrast. Image contrast shall permit differentiation of subtle tissue density differences.
- Sharpness. Margins of normal breast structures shall be distinct and not blurred.
- Noise. Noise in the image shall not obscure breast structures or suggest the appearance of structures not actually present.
- Artifacts. Artifacts due to factors external to the breast shall not obscure breast structures or suggest the appearance of structures not actually present.

These attributes are listed on the Mammography Evaluation Form-Physician's Review Form. In addition to the attributes the State of Arkansas Accreditation Body has developed specific primary [indicated with an asterisk (*)] and secondary criteria for each attribute. A deficiency of a primary criterion is justification for failure of a set of clinical images, while deficiencies of three secondary criteria may be justification for failure of a set of clinical images.

The Mammography Evaluation Form- Physician's Review Form is shown on the next pages.

Reviewing Physician:						
Facility Under Review:						
Type of Review:						
Film Identification:						
Date of Images:						
Type of submission:						
Mammo unit identification:						
Film Technique Factors						
VIEW	kVp	mAs	Compression (mm)			
-	,		,			
The time of stated by the facility					atti. Danaa an	Ohaina)
Film type as stated by the facility	under review.			(F	atty, Dense, or	Choice)
Fatty Enough for Evaluation?			YES		NO	
Dense Enough for Evaluation?			YES		NO	
If "NO" Films will not be evalua	ted - No further revie	ew is require	d			
If "NO" Films will not be evalua	ted - No further revie	ew is require	d			
	ted - No further revie	ew is require	d**			
	ted - No further revie	ew is require	d**	Please ind the deficie	icate the view	(s) that had
				the deficie	ncy.	
			l Muscle not well visualized	or does not ex	ncy. tend to or belov	
		Pectora	l Muscle not well visualized	the deficie	ncy.	
		Pectora the nipp	l Muscle not well visualized le line.	or does not ex	ncy. tend to or belov	W
		Pectora the nipp	l Muscle not well visualized	the deficie or does not ex RMLO	ncy. tend to or below	N Both
		Pectora the nipp	l Muscle not well visualized le line.	or does not ex	ncy. tend to or belov	W
		Pectora the nipp	l Muscle not well visualized le line.	the deficie or does not ex RMLO	ncy. tend to or below	N Both
		Pectora the nipp	I Muscle not well visualized le line. mmary fold not open.	the deficie or does not ex RMLO	ncy. tend to or below	N Both
		Pectora the nipp Inframa	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO	tend to or below LMLO LMLO LMLO	Both Both
		Pectora the nipp Inframa	I Muscle not well visualized le line. mmary fold not open.	r does not ex RMLO RMLO RMLO RMLO	tend to or below LMLO LMLO LMLO LMLO	Both Both Both
		Pectora the nipp Inframa	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO	tend to or below LMLO LMLO LMLO	Both Both
		Pectora the nipp Inframa Low axi	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO d glandular tiss RMLO	tend to or below LMLO LMLO LMLO LMLO	Both Both Both Both
**If "NO" Films will not be evalua		Pectora the nipp Inframa	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO RMLO	tend to or below LMLO LMLO LMLO LMLO	Both Both Both
		Pectora the nipp Inframa Low axi	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO d glandular tiss RMLO	tend to or below LMLO LMLO LMLO LMLO	Both Both Both Both
I. POSITIONING		Pectora the nipp Inframa Low axil Retrogla	I Muscle not well visualized le line. mmary fold not open. lla not included.	r does not ex RMLO RMLO RMLO d glandular tiss RMLO	tend to or below LMLO LMLO LMLO LMLO	Both Both Both Both

I. POSITIONING (Continued)

CC Views	Please indicate the	view(s) that	had the def	ficiency.
Posterior Nipple line should not be less than 1.0 of	cm from MLO.			
	RCC	LCC	Both	
* All breast tissue not visualized (excluding the axil	llary tail).			
	RCC	LCC	Both	
Nipple was not centered.				
	RCC	LCC	Both	
Other.				
	RCC	LCC	Both	
Comments on the Positioning of CC Views				
General Positioning				
Nipple not in profile on at least one view.				
Skin folds.				
Other body parts projected over the breast image) .			
Other.				

I. POSITIONING (Continued)

	Comments on General Positioning	-			
	Positive Aspects of Positioning (Bonus)				
	Pectoral Muscle Visualized on the CC views.				
	Excellent Patient Positioning by the Technologist.				
	Most likely causes of the positioning deficiencies.				
	Inappropriate mammographic projections.				
	Technologist's positioning technique.				
	Unsuitable Mammographic Equipment.				
	Wrong size recording system.				
	Other.				
Compression	Please indicate the view(s)	with defic	eiency		
	* Poor separation of parenchymal densities.			1.00	
		RMLO	LMLO	LCC	RCC
	* Patient motion.	RMLO	LMLO	LCC	RCC
	Non wife and a constant of the	Tune	LIIILO		1 1100
	Non-uniform exposure levels or detail.	RMLO	LMLO	LCC	RCC
	Other.				
		RMLO	LMLO	LCC	RCC

II.

	n (Continued)
	Most likely cause of compression deficiencies:
	Undercompression by the technologist.
	Unsuitable compression device.
	Other.
	Comments on Compression
xposure	
	Overexposed (dark/overpenetrated).
	*Underexposed (light)/underpentrated).
	Other.
	Most likely cause of exposure deficiencies
	Improper manual timing.
	<u> </u>
	Improper technique factors.
	Improper technique factors. Inadequate film processing (over-or-under developed).
	Improper technique factors.

IV. Spatial Resolution/Sharpness

•		ase indicate the vie	w(s) with	deficiency	,	
	*Poor delineation of linear structures.		RMLO	LMLO	LCC	RCC
	* Poor delineation of tissue margins.					
			RMLO	LMLO	LCC	RCC
	* Poor delineation of microcalcifications.		D141 0		1.00	500
			RMLO	LMLO	LCC	RCC
	Other.		RMLO	LMLO	LCC	RCC
	Most likely cause of exposure deficiencies					
	Undercompression.					
	Screen/film-screen contact.					
	Motion Blur.					
	Other.					
	Comments on Spatial Resolution/Sharpness					
Contrast						
	* Inadequate contrast ("gray", "flat", "low contrast").					
	Other.					
	Most likely cause of contrast deficiencies					
	Improper tube kVp.					
	Film printing or film development.					
	Excessive Scatter.					

٧.

V. Contrast (Continued)

	Comments on Contrast			1		
VI. Noise						
	*Visually striking mottle pattern.	(n/a for digital films)				
	* Noise-limited microcalcification detection.					
	* Noise-limited tissue characterization.					
	*Other.					
	Comments on Noise					
				1		
VII. Artifacts						
	* Roller Marks/ Printer artifacts	Please indicat	e the view	(s) with de	ficiency	
			RMLO	LMLO	LCC	RCC
	Scratches.				T. 00	T = 0.0
			RMLO	LMLO	LCC	RCC
	Lint.		RMLO	LMLO	LCC	RCC

Overall Film Quality

	 1
Pass	
A deficiency in any single aspect denoted by an asterisk (*) will be sufficient	
cause for failing the patient image quality review. Three or more deficiencies	
in any other aspect may also be justification for failure.	
ADDITIONAL and DBT REVIEWER COMMENTS	
Fail	
If the images fail, please choose one of the following:	
Images fail, but are of diagnostic quality	
images ian, but are or diagnostic quanty	
Images fail to the extent that there is potential to adversely affect	
diagnostic capacity of images produced at this facility.	
Suspicion of pathology: Please review the film quality as usual	
Additional comments regarding the clinical image review/suspected pathology:	
raditional comments regarding the chinical image review/suspected pathology.	
Reviewing Physician's Signature:	
	<u></u>
Name Printed or typed:	
Date of Review:	
FAX: (501) 280-4993	

The CIR process is a "blind" review. For film-screen images, in order to assure that there is no bias or "actual or real" conflict of interest, the films are masked. Blackened strips of x-ray film are taped over all film identification labeling, with the exception of the projection/view. The accreditation staff labels the films with the film identification number. This type of masking allows the films to be unmasked at the end of the CIR process and returned to the facility in the same condition in which they were received. For electronic digital images, the images will be transferred to an electron storage device with the patient and facility information removed from the image. A tracking number will be inserted into the information section on the digital images. This will be performed by the SAR using a PACS system to manipulate the information.

The SAR staff will determine which reviewer to submit the images to. As noted in the initial Accrediting Body (AB) application, volunteer members of the CIRC are located throughout the State of Arkansas. The CIR is a "blind" process. However, to assure that a clinical image reviewer does not have a financial interest in the facility whose images he or she is reviewing, the SAR endeavors to assure that the reviewer will not conduct reviews of facilities within 50 miles of their primary practice location. Typically reviewers do not conduct reviews of facilities within 75-100 miles of their primary practice location. In addition, the SAR maintains a list of all facilities at which reviewers have a financial interest, perform services, or are otherwise associated.

After selecting a reviewer for the clinical image review, the Mammography Evaluation Form - Physician's Review Form and the Image Review Log are completed. The clinical images are transferred to the reviewers by one of three methods:

- 1. Local reviewers (Little Rock area) are hand-delivered the clinical images by members of the staff. The transfer of clinical images from the SAR to reviewer and reviewer to SAR is documented in the Clinical Image Review Log Book.
- 2. Clinical images are shipped to regional reviewers using Federal Express, and are returned via Federal Express second day delivery.
- 3. Images needing immediate review are sent Federal Express next day delivery. The SAR maintains a copy of the FedEx Sender's Copy.

Upon return of the hard copy images from the first reviewer, the results are logged in the Clinical Image Log Book.

Following the procedures outlined above, the hard copy images would be submitted to a second reviewer, reviewed and returned to the SAR. If necessary, a third review of the films would be conducted by a tie-breaker.

For review of electronic digital images, the SAR will prepare two disks to be sent out to two reviewers along with the Mammography Evaluation Form - Physician's Review Form either electronically or paper copy. The clinical image reviewers will use the same FDA approved 5 megapixel monitors as used for mammography interpretation. Upon completion of the clinical image review, the completed and signed Mammography Evaluation Form - Physician's Review Forms may be returned by FedEx, faxed or emailed to SAR staff. If necessary, a third review would be conducted by a tie-breaker.

At the present time, the SAR typically completes the CIR process within thirty (30) days of receipt of the clinical images films. If necessary, due to impending expiration of a facility's current FDA Certificate to Perform Mammography, the SAR may elect to accelerate the CIR process by the use of local reviewers or Overnight FedEx. The acceleration of the CIR process is not, however, a SAR policy and is used at the discretion of accreditation staff based on the timeliness of the application submission.

Suspicious for Pathology

For digital images, if a member of the CIRC notes "suspicious for pathology" on the clinical images which were submitted to the SAR as negative or benign, the reviewer notes the questionable or suspected pathology under the comment section of the Mammography Evaluation Form - Physician's Review Form, but continues to evaluate the image quality. Upon return of the Mammography Evaluation Form - Physician's Review Form to the SAR, the facility will be immediately, within one working day of receipt by accreditation staff, notified via telephone of the findings and a letter will be mailed via certified mail by the next business day. This letter requires the facility to respond in writing to the SAR within ten (10) business days, concerning the patient follow-up of the suspected pathology.

For screen film images, if a member of the CIRC notes "suspicious for pathology" on the clinical images which were submitted to the SAR as negative or benign, the reviewer notes the questionable or suspected pathology under the comment section of the Mammography Evaluation Form - Physician's Review Form but continues to evaluate the film quality. Upon return of the clinical images to the SAR, the facility will be immediately, within one working day of receipt by accreditation staff, notified via telephone of the findings and a letter will be mailed via certified mail/or faxed as soon as possible. If the comment is from the first reviewer, and the clinical images are from a screen/film facility, the clinical images accompany the letter. If this is the first reviewer, the review is stopped and the facility is required to submit additional images at no additional charge. If the comment is from the second reviewer, and this completes the review, the reviews are accepted.

The suspicious for pathology letter is sent on ADH letterhead. An example of this letter is shown on the next page.

Certified Mail

DATE OF THE LETTER

FACILITY CONTACT FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

As discussed during our telephone conversation, the Clinical Image Review Committee noted the following suspicious pathology on the clinical images submitted to us.

Patient I.D. XXXXX- There was a suspicious area in the (RIGHT or LEFT) Breast. This patient needs further evaluation or our Department needs verification that the suspicious area has been evaluated in the past.

Please submit follow-up evaluation plans to this office within ten (10) days of receipt of this letter.

The aforementioned patient films are enclosed. (if hard copy images)

If you have any questions or concerns please call this office at (501) 661-2301. Please address correspondence to me at Mail Slot 30.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Selection of Clinical Images for Review

<u>Accreditation</u>: The staff of the facility that is seeking accreditation selects and submits the clinical images that are used during the accreditation process. The facility must submit one set (4 images RCC, RMLO, LCC, and LMLO) of images demonstrating imaging of adipose breasts and one set of images demonstrating imaging of dense breasts (use the method in which the clinical images are routinely reviewed for interpretation). The application guide states that a facility should select images that demonstrate imaging of breasts that are predominantly glandular tissue for dense submissions and predominantly fatty tissue for adipose submissions (use the method in which the clinical images are routinely reviewed for interpretation).

SAR reserves the right to grant an extension of the prescribed timeframe for image selection in the event that a facility has extenuating circumstances which would hinder the selection of images meeting the criteria stated above. An example of this would be a mammography program operated in a retirement center or a community comprised of predominately retirement age individuals or in the case of facilities with low patient volume. In this event, the facility shall notify SAR and alternative clinical image selection methods will be outlined which do not compromise image quality.

V. Clinical Image Reviewers Qualifications

Initial Training:

Members of the Clinical Image Review Committee are required to meet the initial qualifications including 8 hours of initial digital/new modality training and continuing experience and education requirements of 21 CFR 900.12(a)(1).

Documentation regarding compliance with the continuing requirements is on file at the Arkansas Department of Health.

Initial training of reviewers is conducted prior to their evaluating clinical images independently.

In addition to the initial training, new reviewers must complete the mentoring process and meet at least one of the following additional requirements.

Additional requirements: certified by the American Board of Radiology, member of the American College of Radiology, completion of a specialty fellowship in mammography, published articles on breast imaging or related subjects, read at least 1500 mammography studies per year, participate in activities which promote breast cancer awareness or education, and demonstrate a dedication to providing outstanding mammography services to the women of Arkansas.

Mentoring Process:

The process of mentoring will be achieved by first submitting clinical images to the new clinical image reviewers for evaluation. Once this has been accomplished the images will be sent to the mentor along with a form that will denote whether or not the mentor agrees with the evaluation of the new reviewer. If the mentor does not agree with the evaluation or has additional comments, they should document this on the form, and contact the new reviewer to discuss the evaluation.

The Clinical Image Reviewer Mentor Form is listed on the next page.

Clinical Image Reviewer Mentoring Form

1.	Results of the Clinical image Review performed by the New Reviewer:				
	I agree with the results				
2.	Overall image quality:				
	PASS FAIL				
3.	Mentoring Clinical Image Reviewer:				
	Print Name:				
	Signature:				
	Date:				
4.	Additional Comments (If Mentor disagrees with the results):				
_					
_					
_					
_					
5.	New Clinical Image reviewer contacted by mentor to discuss comments (if any):				
	YES NO				

If new clinical image reviewers have questions regarding the review process they should contact their mentors.

The mentoring process will last for at least five evaluations of clinical images.

A contact list will be generated and sent to each of the clinical image reviewers to facilitate communication between the members.

Continuing Education:

Continuing training is conducted at least annually during the CIRC meeting. Regulation changes and relevant subjects are presented to and discussed by members of the Committee. If necessary, meetings may be held at greater than annual frequency to conduct required business and training.

To ensure consistency among the reviewers, an audit of the CIR results is conducted annually. This information is presented to the members during the annual meeting. Based on the outcome of the audit, members discuss issues relevant to the findings. If significant inconsistencies are noted, a member of the SAR staff notifies the CIRC chairman. The chairman discusses the inconsistency with the reviewer in question.

VI. Additional Mammography Reviews

Additional Mammography Review (AMR) is used only in cases where there are significant indications that the quality of images produced at the facility has been compromised. As such, the quantity and selection of clinical images will be determined on a case-by-case basis.

There are two types of additional mammography reviews. The first is a Limited AMR, which will consist of the review of at least three sets of clinical images. This type of review may be initiated by consumer complaint, MQSA annual inspection, onsite visit, recommendations for an additional mammography review by a clinical image reviewer, or a failing random onsite visit clinical image review. A minimum of 3 sets of clinical images will be selected by the SAR staff (use the method in which the clinical images are routinely reviewed for interpretation) and reviewed by a senior member of the Clinical Image Review Committee (CIRC). A senior reviewer must have at least two years of experience with the CIRC. The reviewer will determine an overall assessment based on the quality of clinical images. The categories are "pass", "fail, needs corrective action" or "fail, needs full AMR". The Food and Drug Administration (FDA), as the certifying agency, will be notified in real time of these occurrences.

The second type of AMR is a Full AMR. This type review is initiated to evaluate problems that have or may have the potential to adversely affect the diagnostic capacity of the images produced and/or evaluated at a facility. A minimum of 30 clinical images will be selected by the SAR staff (use the method in which the clinical images are routinely reviewed for interpretation) and reviewed by two senior members of the Clinical Image Review Committee (CIRC). In addition to the standard review, the reviewers will be asked to determine, based on the quality of clinical images, whether or not there is a significant health risk associated with the lack of image quality. The two reviewers will agree to consult together to reach one conclusion as to this finding. If the assessment is that there is not a significant health risk, the statement will be forwarded to the Food and Drug Administration (FDA). If the assessment concludes that there is a significant health risk, then a statement documenting this finding will also be forwarded to the FDA. The Food and Drug Administration (FDA), as the certifying agency, will be notified in real time of these occurrences.

The following points will be used as guidelines when deciding how and when an AMR should be performed:

- 1. Limited AMR consists of at least 3 cases.
- 2. Full AMR consists of 30 cases.
- 3. While impossible to achieve complete randomization, cases shall be selected in such a manner as to minimize the possibility of facility bias. For a Limited AMR, these cases may be selected by the facility's Lead Interpreting Physician or by a colleague from the SAR. In the event of a Full AMR, these cases will be selected by a colleague from the SAR.
- 4. A senior clinical image reviewer will be needed to conduct an AMR.
- 5. The SAR will gather as much information as possible with respect to the reasons for the AMR and whether there are questions about the quality of interpretation. Individual reviewers will be blinded to information (e.g., fraud) that is not directly needed for the evaluation so as to avoid biasing the review.
- 6. Each case will be evaluated first on the image label review. The images will be evaluated on the 7 attributes listed on the Mammography Evaluation Form-Physician's Review Form and there will be a pass/fail assessment for each case.
- 7. Additional Mammography Reviews can be used to evaluate interpretation quality.
- Unless there are other indications of quality problems, the fact that a facility fails an AMR
 would not automatically require that AMRs be done at other facilities where those same
 personnel work.
- 9. The SAR will provide the FDA with an overall assessment for the entire Full AMR. This will be based on the clinical image reviewer's written statement with regard to his or her professional expert judgment evaluating the global assessment of risk.
 - a. For limited AMRs the possible overall assessments are:
 - i. Pass
 - ii. Fail needs corrective action
 - iii. Fail needs full AMR
 - b. For full AMRs the possible overall assessments are:
 - i. Pass
 - ii. Fail needs corrective action
 - iii. Fail serious risk to human health

10. Post AMR actions

- a. Pass
 - i. Close out letter from SAR and/or FDA
- b. Fail needs corrective action
 - i. SAR develops corrective action plan (CAP)
 - ii. SAR instructs facility to complete CAP
 - iii. Facility continues to operate while under the CAP
 - iv. Facility completes the CAP to the SAR's satisfaction
 - v. SAR sends close-out letter
 - vi. Limited post CAP AMR performed
- c. Deficiency (in a limited AMR) needs full AMR
 - i. Full AMR performed
- d. Fail (in a full AMR) serious risk to human health
 - i. SAR suspends/revokes accreditation (SAR under State regulations, may take further actions)
 - ii. FDA evaluates the entire situation and in most cases takes action to ensure facility stops performing (FDA will declare certification "no longer in effect" for those facilities whose accreditation has been revoked)
 - iii. FDA evaluates the entire situation and in most cases will require the facility to perform patient/physician notification (depends on situation but can be retroactive to two years)
 - iv. SAR develops corrective action plan (CAP)
 - v. SAR instructs facility to complete CAP
 - vi. Facility completes the CAP to the SAR's and FDA's satisfaction
 - vii. SAR and FDA reinstate facility
 - viii. Limited post CAP AMR performed
- 11. Corrective Action Plans will include remediation for both the technologist(s) and physician(s) when there are quality issues with the clinical images.

For a Limited AMR, the SAR will utilize the following Limited AMR Image Review Form in lieu of the standard Clinical Image Reviewers Form. Additionally, the overall assessment form LIMITED ADDITIONAL MAMMOGRAPHY REVIEW EVALUATION FORM will be used. These forms appear on the following pages.

LIMITED ADDITIONAL MAMMOGRAPHY ASSESSMENT FORM

Facility II	D:
	categorize the overall assessment for the Limited AMR in one of the ng three categories:
• [Pass (A majority of the clinical images had few and/or minor deficiencies)
	Fail, needs corrective action (A majority of the images had significant and/or numerous quality deficiencies, but they were still adequate for diagnosis)
• F	Fail, needs Full AMR (Diagnostic quality compromised and overall lack of quality exists)
Number	of Passing Reviews:
Number	of Failing Reviews:
Reviewe	r:
Signature	e: Date:

Case#	Tracking#	P/F	Positioning	Compression	Exposure	Sharpness	Contrast	Noise	Artifacts	Comments
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										

Certified Mail

DATE OF THE LETTER

CONTACT NAME, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Limited Additional Mammography Review. These images were submitted on DATE SUBMITTED. NUMBER OF PASSING SETS OF IMAGES of the submitted (NUMBER) sets of images were found to be adequate by a member of the Clinical Image Review Committee (CIRC).

The overall assessment of this Additional Mammography Review is: PASS.

The results of the Additional Mammography Review and comments made by the reviewer are listed on the attached page. These comments are included as a means to help you improve your program.

Thank you for your cooperation during this review of your facility's mammography program. Should you have any questions or concerns regarding this film review and/or your mammography program, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Limited Additional Mammography Review Results

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

Should a Limited Additional Mammography Review result be "Fail-, needs corrective action (A majority of the images had significant and/or numerous quality deficiencies, but they were still adequate for diagnosis)", the SAR will notify the facility of the required corrective action to be taken. An example of the letter used for this notification follows.

Certified Mail

DATE OF THE LETTER

CONTACT NAME, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Limited Additional Mammography Review. These images were submitted on DATE SUBMITTED. NUMBER OF PASSING SETS OF IMAGES of the submitted (NUMBER) sets of images were found to be adequate by a member of the Clinical Image Review Committee (CIRC).

Unfortunately, your facility was found to have areas of deficiency that are in need of correction. The Department's recommendations for this Corrective Action Plan are included with this letter, as are the results of the Limited Additional Mammography Review, and comments made by the reviewer. These comments are included as a means to help you improve your program.

Please notify our office within ten (10) days of receipt of this letter as to your facility's intentions to carry out Corrective Action. This plan should include steps to be completed within ninety (90) days of receipt of this letter.

Thank you for your cooperation during this review of your facility's mammography program. Should you have any questions or concerns regarding this film review and/or your mammography program, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Corrective Action Plan

Your facility's plan for corrective action is to include:

Limited Additional Mammography Review Results

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

SAR Procedures

Mammography Accreditation

If the overall assessment of a Limited Additional Mammography Review is Fail in need of full AMR, SAR will conduct a full Additional Mammography Review.

CERTIFIED MAIL

DATE OF THE LETTER

FACILITY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Limited Additional Mammography Review. These images were submitted on DATE SUBMITTED. . NUMBER OF SETS OF IMAGES THAT PASSED of the submitted (NUMBER) sets of images were found to be adequate by a member of the Clinical Image Review Committee (CIRC).

Unfortunately, the Limited Additional Mammography Review has produced a result of "Fail, Needs Full Additional Mammography Review". The comments made by the reviewer are included on the attached pages. As a result of this deficiency, the State of Arkansas Accreditation Program (SAR) will conduct a Full Additional Mammography Review. An appointment to initiate this process will be requested within the next 30 days.

Your facility will be required to complete a Corrective Action Plan (CAP), as outlined by the Department. This CAP will address the deficiencies noted during the Limited Additional Mammography Review. A copy of this Corrective Action Plan is included with this correspondence.

Should this Review reveal further deficiencies, the Food and Drug Administration will be notified. Depending on the severity of the deficiencies, your facility may be required to temporarily terminate mammography services or may have its accreditation revoked.

RIGHT TO APPEAL

If you feel that the decisions regarding your facility were inaccurate or did not warrant failure, you may appeal the decision. This process is outlined on the Appeal Procedure, which is included.

Should you have questions regarding this notification, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Limited Additional Mammography Review Results

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

Corrective Action Plan

Your facility's plan for corrective action is to include:

For a full AMR, the SAR will utilize the following AMR Image Review Form in lieu of the standard Clinical Image Reviewers Form. Additionally, the overall assessment form ADDITIONAL MAMMOGRAPHY REVIEW EVALUATION FORM, appears on the following pages.

FULL AMR PHYSICIANS REVIEW FORM

Case#	Tracking#	P/F	Positioning	Compression	Exposure	Sharpness	Contrast	Noise	Artifacts	Comments
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										
18										
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21										
22										
23										
24										
25										
26										
27										
28										
29										
30										

ADDITIONAL MAMMOGRAPHY REVIEW EVALUATION FORM

Facilit	lity ID:						
	Please categorize the overall assessment for categories:	the AMR in one of the following three					
0	Pass (A majority of the clinical images had fe	v and/or minor deficiencies)					
0	Fail with deficiencies, needs corrective action (A majority of the images had significant and/or numerous quality deficiencies, but they were still adequate for diagnosis)						
0	Fail, will recommend Patient/Physician notification overall lack of quality represents a serious human part of the commend Patient/Physician notification.	ation by FDA (Diagnostic quality compromised and man health risk)					
Numb	nber of Passing Reviews:						
Numb	nber of Failing Reviews:						
Revie	iewer: Re	viewer:					
Signa	nature: Sign	nature:					
Date:	e: Date	ə:					

Form letters for communicating the results of a full AMR are shown on the following pages.

CERTIFIED MAIL

DATE OF THE LETTER

FACILITY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Additional Mammography Review. These images were submitted on DATE SUBMITTED.

The overall result of this Review is a passing score. The comments made by the Clinical Image Review Committee member, regarding each mammographic study, are included on the attached pages. These comments are included in an attempt to help you improve the quality of mammographic images produced at your facility.

The Food and Drug Administration will be notified of these results.

Thank you for your cooperation during this review of your facility's mammography program. Should you have questions regarding this notification, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosure: AMR Facility Results Form

Mammography Accreditation

Full Additional Mammography Facility Results Form

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
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21				
22				
23				
24				
25				
26				
27				
28				
29				
30				

CERTIFIED MAIL

DATE OF THE LETTER

CONTACT NAME, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Additional Mammography Review. These images were submitted on DATE SUBMITTED.

Unfortunately, your facility was found to have areas of deficiency that are in need of further correction. The Department's recommendations for this Corrective Action Plan are included with this letter, as are the results of the Additional Mammography Review and comments made by the Clinical Image Reviewer. These comments are included as a means to help you improve your program.

Please notify our office within ten (10) days of receipt of this letter as to your facility's intentions to carry out Corrective Action. This plan should include steps to be completed within ninety (90) days of receipt of this letter.

The results of this Additional Mammography Review will be communicated to the Food and Drug Administration.

Thank you for your cooperation during this review of your facility's mammography program. Should you have any questions or concerns regarding this film review and/or your mammography program, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures: Corrective Action Plan, Full AMR Facility Results Form

Corrective Action Plan

Your facility's plan for corrective action is to include:

Full Additional Mammography Review Facility Results Form

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8	l .			
9				
10				
11				
12	l			
13				
14	I			
15				
16				
17				
18	l .			
19				
20	I			
21				
22				
23				
24	I			
25	1			
26				
27				
28				
29				
30				

CERTIFIED MAIL

DATE OF THE LETTER

CONTACT NAME, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of the clinical images, submitted for Additional Mammography Review. These images were submitted on DATE SUBMITTED.

Unfortunately, the assessment of this review indicates that, because of the lack of quality of the images reviewed, diagnostic quality has been compromised. This lack of quality may represent a serious risk to the health of your patients. Attached please find a review form with comments regarding each set of clinical images reviewed.

The results of this review have been communicated to the Food and Drug Administration.

Please be aware that in accordance with the State of Arkansas Accreditation Program, the following actions will be taken (OUTLINE STATE RESPONSE). Also, be advised that the Food and Drug Administration will likely take further action as to patient and referring physician notification.

RIGHT TO APPEAL

If you feel that the decisions regarding your facility were inaccurate or did not warrant failure, you may appeal the decision. This process is outlined on the Appeal Procedure, which is included.

Thank you for your cooperation during this review of your facility's mammography program. Should you have any questions or concerns regarding this film review and/or your mammography program, please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures: Full AMR Facility Results Form, Appeal Procedure

Full Additional Mammography Review Facility Results Form

Case#	Patient ID	P/F	Reason for Failure	Reviewer Comments
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15	l			
16				
17				
18				
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26				
27				
28				
29				
30				

Focus of Onsite Visits:

The focus of an accreditation onsite visit is to identify areas that can be improved and reinforce best practices utilized at facilities. The SAR performs onsite visits to assist facilities before problems arise that could escalate into regulatory non-compliances and to verify that the facilities that are accredited by the SAR are providing patients with high quality mammography services.

Selection of facilities for onsite visits:

Onsite visits are performed on a selected sample of facilities as specified by the FDA. The SAR will perform onsite visits on at least five percent of the facilities it accredits. As required in the final regulations the State will perform onsite visits to a minimum of five facilities, with at least 50% of those facilities being randomly selected. Screen-film and FFDM facilities will be chosen relative to the number of facilities in each category accredited at the time of the selection.

To ensure that the sample is random, each facility is assigned a number from 1 to the total number of facilities accredited by the SAR. This number is currently 61 (January 2017). Then using a Microsoft Excel based random number generator a number is selected. Random onsite visits are performed at facilities that correspond to the numbers that are selected.

Facilities that have received notification of the need to begin the accreditation renewal process or that have completed the accreditation renewal process within the previous six months will not be selected for random onsite visits.

Clinical image review (use the method in which the clinical images are routinely reviewed for interpretation) will be included in all onsite visits. The number of clinical images selected for review will be determined by the SAR staff performing the onsite visit with a minimum of 3 sets.

Selection of facilities for "For Cause" onsite visits:

"For Cause" onsite visits may be initiated by consumer complaint, MQSA annual inspection, recommendation for an additional mammography review by the MQSA EQUIP Program, recommendation for an additional mammography review by a clinical image reviewer, a failing random clinical image review, or any other information in the possession of the SAR, MQSA inspectors or FDA.

Qualifications of individuals making the onsite visits:

Individuals that perform onsite visits must be MQSA Certified Inspectors or meet at least one of the following alternative requirements:

- Have at least two years experience performing x-ray or radioactive material compliance inspections.
- Have at least 40 hours of training specific to Mammography.
- Performed at least two onsite visits under the direct supervision of an MQSA Certified Inspector.

Performing Onsite Visit:

Each onsite review consists of an evaluation of the following aspects of the facility's Mammography Program:

- (A) Assessment of overall clinical image QA activities of the facility. This includes the following: personnel responsibilities and procedures for QA/QC testing. Other QA-related written policies, procedures, and records required by the regulations such as those relating to infection control, breast implants, and consumer complaints.
- (B) Review of facility documentation to determine if appropriate mammography reports are sent to patients and physicians as required. This must include the following:
 - Communication of mammography results to the patients. Each facility shall send each patient a summary of the mammography report written in lay terms within 30 days of the mammography examination. If assessments are "Suspicious" or "Highly suggestive of malignancy," the facility must make reasonable attempts to ensure that the results are communicated to the patient as soon as possible. In addition, the facility must communicate the mammography results to health care providers when the patient has a referring health care provider or the patient has named a health care provider. This communication must include a written report of the mammography examination, including the items required by the MQSA Final Rule, to that health care provider as soon as possible, but no later than 30 days from the date of the mammography examination. Also, if the assessment is "Suspicious" or "Highly suggestive of malignancy," the facility must make reasonable attempts to communicate with the health care provider as soon as possible, or if the health care provider is unavailable, to a responsible designee of the health care provider.
- (C) Random Clinical Image Review for Onsite Visit: During the onsite visit, the SAR staff will randomly select a number of recent negative/benign clinical images. These images will be reviewed with the mammography staff using the criteria from the Mammography Evaluation Form-Physician's Review Form. At least 3 sets of images will be selected and acquired by the SAR staff for CIRC review. The CIRC review of the clinical images (use the method in which the clinical images are routinely reviewed for interpretation) will be included in the onsite visit (OSV) letter to the facility.

 If two of the three sets of images fail clinical image review, the SAR will initiate a Limited AMR of five sets of clinical images selected by the facility within a prescribed timeframe determined by the SAR.
- (D) In the case of a "For Cause" On-site visit; the Clinical Image Review will be conducted as a Limited AMR. (See section VII)
- (E) Verification that the facility has a medical audit system in place and is correlating images and pathology reports for positive cases. Each facility must establish and maintain a system to track positive mammographic findings and to correlate such findings with the biopsy results. The facility must perform this analysis on an annual basis. At a minimum, the system must track "positive mammographic findings," which refers to mammograms interpreted as "Suspicious" or "Highly suggestive of malignancy." This system must include a set of procedures to track positive mammograms, determine whether biopsies were done on patients, determine (at a minimum) whether the biopsy specimen was benign or malignant, and report this information back to the interpreting physician.

- (F) The system may be manual or computerized. Facilities must also include in their audit, any patients that they become aware of, who were subsequently found to have cancer that was not detected through their mammogram. The audit analysis must be <u>initiated</u> within 12 months after the date the facility becomes certified. The audit analysis must then be <u>completed</u> within an additional 12 months with subsequent audit analyses to be conducted at least once annually (every 12 months). The analyses are to be reviewed by an "audit interpreting physician" appointed by the facility. The "audit interpreting physician" has multiple responsibilities listed in 21 CFR Part 900.12(f)(3) of the <u>Quality Mammography Standards; Final Rule</u> that must be covered in the facility's audit program. The individual conducting the onsite visit will examine the audit system for the inclusion of the above items, ascertain how biopsy results are obtained, and request to see examples of biopsy results that the facility has obtained. If biopsies were recommended but no results were obtained, the facility must provide documentation of attempts to get this information.
- (G) Verification that personnel (Lead Interpreting Physician, Medical Physicist, Audit Review Physician, Q.C. Technologist, Interpreting Physician(s), and Mammography Radiologic Technologist(s)) specified by the facility are the ones actually performing designated personnel functions as required by 21 CFR Part 900.12 of the Quality Mammography Standards; Final Rule.
- (H) Verification that equipment specified by the facility is the equipment that is actually being used to perform designated equipment functions.
- (I) Verification that a consumer complaint mechanism is in place and that the facility is following their procedures. The facility's consumer complaint mechanism must meet the following criteria:
 - (1) Establish a system for collecting and resolving consumer complaints. The system should include written standard operating procedures for addressing consumer complaints and a method for documenting consumer complaints.
 - (2) Maintain a record of each serious complaint received by the facility for at least three years from the date the complaint was received.
 - (3) Provide the consumer with adequate directions for filing serious complaints with the SAR if the facility is unable to resolve a serious complaint to the consumer's satisfaction.
 - (4) Report unresolved serious complaints to the SAR within 30 days of the date that it was determined that the facility was unable to resolve the complaint. Resolution of consumer complaints should not exceed 60 days from the date that the complaint was received. In other words, if the complaint has not been resolved within 60 days it must be reported to the SAR.
- (J) Review of all factors related to previously identified concerns or concerns identified during the current visit.

The results of the onsite visit will be documented using an "Onsite Evaluation" form. An example of the Onsite Evaluation form is shown on the next two pages.

Arkansas Department of Health On-site visit form

Date of Visit: Performed by: Facility: Accreditation Number:		
Assessment of QA activities		Yes/No
Are QA Personnel Assigned? Are personnel specified by the facility actually the or their designated functions? Are Phantoms done weekly? Are Phantoms scored correctly? Are Processor /printer QC performed correctly? Are results in an auditable form? Comments:	nes performing	
QC evaluation Were there any other QC problems? (if yes explain) Comments:		
Were there any problems Noted with QC? (if yes exponents:	plain)	
Medical Audit: Does the facility have a medical audit system? Are all positive mammograms tracked? Are pathology reports obtained (attempted to obtain) Comments:)?	

Consumer Complaint Mechanism Does the facility have a written system? Do they maintain documentation for three years? Do they provide adequate directions to the consumer for filing serious complaints with their accreditation body if the facility is unable to resolve a serious complaint to the consumer's satisfaction?	
Comments:	
Did the facility address all factors related To previously identified concerns?	
Did the facility address all factors Related to concerns identified During this visit?	
Comments:	

Manufacturer of the Mammogr Mammography Unit Model Nui Mammography Unit Serial Nur Does the equipment match the	 [Yes/No	
Clinical Image Samples In what time period should the films be selected? Comments:			To:
Overall Assessment:	(Excellent, Good, Poor, Inadequate)		
	Signature	 Date	

The written documentation is sent to the facility regarding the results of the onsite visit using the form letter entitled "Onsite Letter". This letter gives an overall assessment along with individual assessments of Mammography Quality Assurance, Mammography Quality Control, Mammography Medical Audit, and Mammography Consumer Complaint Mechanism. Also, if there is sufficient cause, the SAR will use the letter to request additional clinical images, detail areas that need improvement, and specify corrective actions.

An example of the Onsite letter is shown on the next three pages.

DATE OF THE LETTER

Facility Contact
Facility Contact Title
Address 1
Address 2
City, AR Postal Code

ity, AR Postal Code Accreditation No: MAS0XXX

Dear Contact Greeting:

Mammography activities conducted under Accreditation Number: MAS0XXX were evaluated by ONSITE EVALUATOR of the Arkansas Department of Health, on DATE OF VISIT. At the conclusion of the Onsite visit our findings were discussed with you. The purpose of the Onsite visit is to identify problems and/or potential problems that may cause non-compliance during future MQSA inspections and compromise the quality of the facility's mammography services.

Results:

- 1. Overall Assessment: (inadequate excellent)
- 2. Mammography Quality Assurance: (inadequate excellent)
- 3. Mammography Quality Control: (inadequate excellent)
- 4. Mammography Medical Audit: (inadequate excellent)
- 5. Mammography Consumer Complaint Mechanism: (inadequate excellent)
- 6. Mammography Clinical Images: (Pass or Failed)

Areas that need Improvement: (description of specific areas that need to be enhanced to ensure that the quality of mammography services provided by the facility is not compromised).

Actions: (description of the actions that are needed in order to address the areas that need improvement).

We appreciate your time and assistance during the On-site visit. If you have any questions concerning this inspection or if we can be of assistance to you, please call this office at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Random Clinical Image Review

For the purpose of Clinical Image Review the following criteria is used: a deficiency in any single aspect denoted with an asterisk (*) will be sufficient cause for failing the patient film quality review. Three or more deficiencies in any other aspect are also cause for failure. Please note: Reviewers comments next to each check-off criteria.

Set 1

Patient Images ID: XXX, dated XX/XX/XXX – (Pass or Fail)

Comments:

MLO: (Comments about the MLO Views)

CC: (Comments about the CC Views)

Other: (All other comments)

Set 2

Patient Images ID: XXX, dated XX/XX/XXX – (Pass or Fail)

Comments:

MLO: (Comments about the MLO Views)

CC: (Comments about the CC Views)

Other: (All other comments)

Set 3

Patient Images ID: XXX, dated XX/XX/XXX – (Pass or Fail)

Comments:

MLO: (Comments about the MLO Views)

CC: (Comments about the CC Views)

Other: (All other comments)

If a facility fails the clinical image review portion of the on-site visit, the SAR will request a minimum of five additional sets of clinical images and will follow the procedure for Limited Additional Mammography Review (LAMR) (See Section V.).

VIII. Mammography Equipment Evaluations and Annual Physicist's Surveys.

All Mammography Equipment Evaluations and Medical Physicist's Surveys will be evaluated directly or under the direct supervision of a MQSA Certified Inspector.

SAR shall require that all facilities undergo an annual survey to ensure continued compliance with the standards referenced in paragraph (b) of 21 CFR 900.4(e)(2) and to provide continued oversight of facilities' quality control programs as they relate to such standards. SAR shall require for all facilities that:

- Such surveys be conducted annually; (not to exceed 14 months)
- Facilities take reasonable steps to ensure that they receive reports of such surveys within 30 days of survey completion; and
- Facilities submit the results of such surveys and any other information that the Accreditation Body may require to the AB at least annually.

SAR staff members shall review the required information and use it to identify necessary corrective measures for facilities and to determine whether facilities should remain accredited by the AB. Annual physicist surveys shall be available for review at the time of the annual MQSA inspection.

New Facilities or Adding New Units at Existing Facilities.

When a facility initially submits an application for accreditation or submits an application to add a new unit, the SAR requires that the facility submit a Mammography Equipment Evaluation. The equipment evaluation is reviewed to ensure it complies with all required tests as described in 21 CFR Part 900.12(b) and (e) of the Quality Mammography Standards; Final Rule as well as the manufacturer's quality control manual. Once the equipment evaluation is reviewed, the results are documented on the Mammography Equipment Evaluation Form. The Mammography Equipment Evaluation will be reviewed and approved prior to allowing the facility to perform mammography with the unit. All problems documented by the medical physicist shall be corrected before the new equipment is put into service for patient examinations.

Reaccreditation or Accrediting Body Changes of Previously Accredited Facilities

When a facility submits an application for Reaccreditation or change of Accrediting Body, the SAR requires that the facility submit a copy of the current FFDM Medical Physicist's Survey. The survey must have been performed within the last fourteen months. The survey is reviewed to ensure it complies with all required tests as described in 21 CFR 900.12(e)(2), (e)(5), and, if applicable, (e)(6) of the Quality Mammography Standards; Final Rule as well as the FFDM manufacturer's quality control manual. Also the Medical Physicist must document that he/she evaluated the adequacy of the results of all tests conducted by the facility in accordance with 21 CFR 900.12(e)(1) through (e)(7).

Once the survey is reviewed, the results are documented on the Medical Physicist's Survey Form. The Mammographic Equipment Evaluation Forms are shown on the next pages.

Initial A	MAMMOGRAPH accreditation Reaccreditati	Y EQUIPMENT EVALUAT ionAdding New Uni		
	TY MAS ateWithin 14 months by:		PASS/FAIL	
1)	Collimation X-ray/Light Field X-ray/ Image Rec	ceptor Alignment Compres	Yes sion Device Edge A	No Alignment
2)	Focal Spot Size/Resolution Meas All clinically used focal spots Number		Yes	No
3a)	kVp Accuracy 3 clinical kVp (lowest measured, cli	inical, highest available)	Yes Numerical results	No
3b)	kVp Reproducibility Done at most commonly used kVp	Numerical results	Yes	No
4)	Beam Quality (HVL) Measurement Done at most commonly used kVp		Yes	No
5a)	AEC Performance – Reproducibi Done for all kVp's and target-filter of		Yes	No
5b)	AEC Performance – Capability Done at 2,4,6 cm at typical kVp All Numerical results	I clinically used contact mo	Yes des tested	No
6)	Uniformity of Screen Speed (Onl Done for all cassettes		ed) Yes	No
7)	Dose (including entrance Air Ker Exposure & HVL at same kVp Breast entrance Air Kerma	RMI156/Equiv.phantom u		No Numerical results
8)	Artifact Evaluation All clinical target-filter combinations	s or all targets and filters pe	Yes er Alternative Std. #	No
9)	Phantom Image Done at kVp normally used	RMI156/Equiv.phantom u	Yes	No 3 object scores given
10)	Radiation Output 800 mR/sec @ 28kVp for Mo-Mo		Yes	No
11)	Decompression Override Display of override	Manual emergency relea	Yes	No

*Note: SAR acknowledges Alternative Standard #14 approved by the FDA, however, SAR requirements dictate that all equipment failures be corrected prior to accreditation or reaccreditation approval.

HOLOGIC FFDM MAMMOGRAPHY EQUIPMENT EVALUATION Initial accreditation___ Reaccreditation___ Adding a New Unit to Existing Accreditation___

FACILITY	MAS	Model	Ro	oom		
MEE Date	Within 14 month	Within 14 months (within 6 months for initial)		PASS/FAIL		
Signed by	QC Manual Version at facility					
1)	Mammographic Unit Assembly Evaluation Autodecompression can be overridden to maintain comp Manual emergency compression release can be activate Performs according to 1999 ACR Mammo QC Manual	pression (and status displayed		No		
2)		more than 2% of SID and mu		on chest wall side		
3)	Artifact Evaluation Artifacts were not apparent or not significant		Yes	No		
4)	kVp Accuracy and Reproducibility Measured average kVp within ± 5% of indicated kVp kVp reproducibility coefficient of variation ≤ 0.02		Yes	No		
5)	Beam Quality Assessment (HVL) Measure HVL is within acceptable upper and lower limits at all kV		Yes oplicable Selenia Q			
6)	Evaluation of System Resolution Measured performance within acceptable limits as stated	d in applicable Selenia QC ma	Yes	No		
7)	AEC Function Performance Measured performance within acceptable limits as state	d in applicable Selenia QC ma	Yes	No		
8)	Breast Entrance Exposure, AEC Reproduct Average Glandular Dose Average Glandular Dose for average breast is ≤ 3 mGy Coefficient of Variation for either exposure (R) or mAs st	(300 mrad)mrad	Yes	No		
9)	Radiation Output Rate Radiation Output Rate is > 800 mR per second (28 kVp.		Yes	No		
10)	or ≥ 230 mR/sec (28 kVp W/RI Phantom Image Quality Evaluation 4 largest fibers 3 largest speck groups and 3 largest ma Phantom Image Quality scores: Fibers Specks Masses	•	Yes	_ No		
11)	Signal-To- Noise Ratio and Contrast-To-N SNR must be equal to or greater than 40 CNR should not vary by more than \pm 15% of the aim val	SNR		No		
12)	Viewbox Luminance and Room Illuminance Mammographic viewbox is capable of a luminence of at Room illuminance (viewbox surface as seen by observe Room illuminance (monitor surface) is: ≤20 lux for so	least 3000 nit r) is 50 lux or less	Yes	_ No		
13)	Diagnostic Review Workstation White level performance Black level performance (N/A for LCD displays) Quality level performance Uniformity performance (N/A for LCD displays)	Yes Yes Yes Yes	No No			

General Electric FFDM MAMMOGRAPHY EQUIPMENT EVALUATION Initial accreditation___ Reaccreditation___ Adding a New Unit to Existing Accreditation___

FACILI	TY	MAS	Room	Model
MEE D	ateWithin 14 m	nonths (within 6 months fo	r initial)	PASS/FAIL
Signed	by:GE Q	C Manual at facility		
	able to ALL GE Systems:			
1)	Flat Field and Image Quality Checks All Flat Field checks must pass, including brightness, F AWS RWS-L* RWS Fibers Specks Masses Requires 4 largest fibers, 3 largest speck groups, and 3	S-R* Printer	- -	
2)	MTF Measurement (CNR for Seno DS)		Yes _	No
3)	AOP Mode and SNR Check		Yes	No
4)	Collimation Assessment Deviation between X-ray field and light field is less than X-ray field does not extend beyond any side of the IR because the Chest wall edge of compression paddle doesn't extend	y more than 2% of SID and cove	ers all the IR on th	No ne chest wall side
5)	Evaluation of Focal Spot Performance Meets Manufacturer's specifications		Yes	No
6)	Breast Entrance Exposure, Average Glan and Reproducibility Maximum acceptable coefficient of variation (mAs and Mean glandular dose ≤ 3mGy or 0.3Rads per view			No
7)	Artifact Evaluation and Flat Field Uniform Artifacts were not apparent or not significant	nity	Yes _	No
9)	kVp Accuracy and Reproducibility Measured average kVp within ± 5% of indicated or selekVp reproducibility coefficient of variation ≤ 0.02	ected kVp	Yes _	No
10)	Beam Quality Assessment (HVL) Measur	ement	Yes	No
11)	Radiation Output Rate Radiation Output Rate is ≥ 800 mR per second	_mR/sec	Yes	No
12)	Mammographic Unit Evaluation System meets requirements for motion of tube-image System meets requirements for compression paddle de		Yes	No
	able to 2kD, 2kDM, and Seno Adv:	•		
13)	Viewing Conditions Check and Setting		Yes	No
14)	Analysis of Workstation Screen Uniformi (required for MEE and as necessary)	ty	Yes_	No
15)	Monitor Calibration and Display Device C	alibration	Yes _	No
16) For 2k	lmage Quality-SMPTE Pattern D,2 <i>kDM, DS:</i>		Yes_	No
17)	Filmless measurement of subsystem res	olution	Yes	No

SIEMENS MAMMOMAT NOVATION FFDM MAMMOGRAPHY EQUIPMENT EVALUATION Initial accreditation___ Adding a New Unit to Existing Accreditation___

FACILITY		MAS	Model		_ Room
MEE Date	Within 14 months	s (within 6 m	onths for initial)	PASS/FA	AIL
Signed by	:	QC Manual	Version at facilit	у	
	Site Audit/Evaluation of Technologist (Site Settings Determined/Technologist QC tests in c		n	Yes	No
,	Mechanical Checks Acceptance MEE or Annual check of mechanical int	egrity		Yes	No
•	Acquisition Workstation Monitor Check SMPTE: 5% and 95% squares are visible High Contrast bar patterns are resolved	Yes	No No	Yes	No
	Detector Uniformity and Artifact Detect Mean pixel value inside the five ROI locations is ≤10% from the mean value of the means No clinically relevant artifacts are seen in the image	Yes	No No	Yes	No
	Collimation, Dead Space, Compression Indicated Detector Dead Space ≤5 mm X-ray/Light Field deviation ≤ 2% of SID (13 mm) X-ray Field does not extend detector active area by > 2% of SID (13mm) X-ray Field covers detector's active area on chest wall side Compression Paddle must not extend beyond the active detector area by > 6.5 mm Edges of compression paddle must not be	Yes_ Yes_ Yes_ Yes	No	Yes	_ No
•	seen at chest wall AEC Thickness Tracking Measured performance within acceptable limits as stated in applicable Novation QC manual			Yes	No
	Spatial Resolution Measured performance no less than 7 lp/mm			Yes	_ No
·	SNR, CNR and AEC Repeatability Coefficient of Variation for either exposure (R) or mAs shall be less than 5% Mean Pixel values (CNR & SNR) and SNR measurements are within ± 15% of mean values	Yes	No	Yes	_ No
	SNR must be ≥ 40 Image Quality and Radiation Dose Average Glandular Dose/ avg breast is ≤ 3 mGy (30 4 largest fibers, 3 largest speck groups and 3 larges Phantom Image Quality scores: Fibers Spec	0 mrad) t masses are v	visible	Yes	No
·	or > 7.0 mGy air kerma/s	mR/sec ec es No_		Yes	No
11)	Tube Voltage and Reproducibility Measured kVp is accurate to within ± 5% of selected Coefficient of variation of the kVp reproducibility is ≤			Yes	No

Acces	sory Equipment: <u>Manufacturer</u>	Model	On-site/Off-site	QC Manual Version
Review '	Workstation			
Laser Fi	Im Printer			
12)	Printer Check Per Manufacturer's specifications		Yes	No
13)	Diagnostic Review Workstation Per Manufacturer's QC Requirements		Yes	No

FUJI COMPUTED RADIOGRAPHY FOR MAMMOGRAPHY (FCR*m*) MAMMOGRAPHY EQUIPMENT EVALUATION (MEE)

	Initial Accreditation	Reaccreditation _	Addir	g New Units to	Existing	Accredi	tation
FACILITY	<u> </u>		_MAS	Model	F	Room	
MEE Date	e	Within 14 mo	nths (withi	n 6 months)	PASS/F	FAIL	
Signed by	/	QC Manual Versi	on at facili	ty			
	Contrast-To-Noise Ratio (CNR must not vary by more than -		est)			Yes	No
2)	Imaging Plate Fog (Tech S	Semi-Annual Test)				Yes	_No
3)	Viewing and Viewing Con Room illuminance (monitor surface monitor manufacturer (if less than	e) is: < 20 lux or the limit se				Yes	No
4)	Printer Quality Control: For If Manufacturer does not proprovided in Fuji FCRm QC	ovide QC procedures,	use specif	•	Y	es	_No
5)	Monitor Quality Control: F If Manufacturer does not proprovided in Fuji FCRm QC	ovide QC procedures,	use specif		Y	es	_No
6)	S Value Confirmation Corrected S Value should not exc	eed the range of 120 <u>+</u> 20%	Ď			Yes	No
7)	Evaluation of System Res Measured performance 8 ± 2 lp/mi					Yes	No
8)	CR Reader Scanner Perfo "T" test image smooth and sharp	rmance				Yes	No
9)	Mammographic Unit Asse Follows Mammographic Unit Asse 1. Free-standing unit is mechanica 2. All moving parts move smoothly 3. All locks and detents work prope 4. Image receptor holder assembly 5. Image receptor slides smoothly 6. Image receptor is held securely 7. Compressed breast thickness s 8. Patient or operator is not expose 9. Operator technique control char 10. Operator protected during expo 11. All indicator lights working prop 12. Auto decompress can be over 13. Manual emergency compression	mbly Evaluation Form show ally stable without obstructions to morely is free from vibrations into holder assembly by assembly in any orienta cale is accurate to 0.5 cm 8 and to sharp or rough edges, the sare posted obsure by adequate radiation perly idden to maintain compr. w	tion reproducible or other haz shielding ith cont. dispi	ards	Y Y Y Y Y Y Y Y Y Y Y	N	No
10)	Collimation Assessment Deviation between X-ray field and X-ray field does not extend beyond and must cover all the IR on the ch Chest wall edge of compression pa 1% SID or appear on image	d any side of the IR by more nest wall side				Yes	No

1)	AEC System Performance Assessment Measured performance within acceptable limits as stated in the applicable QC	Yes	No	
	Manual. \triangle mAs/density step; within 5-15%, COV reprod. \le 0.05, use baseline CNR level for 4 cm as 100%, then relative CNR level for 2 cm \ge 100%, and relative	CNR level for 6 cm > 75%		
2)	System Artifact Evaluation Examine images for artifacts. No objectionable artifacts on image	Yes _	No	
3)	Phantom Image Quality Evaluation	Yes _	No	
	4 largest fibers, 3 largest speck groups and 3 largest masses are visible Phantom Image Quality scores: Hard Copy Fibers Specks OD ± 0.20 Masses DD ± 0.05		<u>%</u>	
4)	Dynamic Range Measured performance within acceptable limits. Exposures with acrylic thicknesses of 0 cm, 2 cm, & 6 cm are discernible	Yes	No	
5)	Primary Erasure Measured performance within acceptable limits. No significant artifacts observed	Yes	No	
6)	Inter-Plate Consistency Variation of mAs must be within ± 10% Variation of SNR must be within ± 15%	Yes	No	
7)	kVp Accuracy and Reproducibility Measured average kVp within ± 5% of indicated kVp kVp reproducibility coefficient of variation ≤ 0.02	Yes	No	
8)	Breast Entrance Exposure, AEC Reproducibility and Average Glandular Dose Average Glandular Dose for average breast is ≤ 3 mGy (300 mrad)mrad Coefficient of Variation for either R or mAs shall not exceed 0.05	Yes	No	
9)	Beam Quality Assessment (HVL) Measurement HVL meets minimum specifications in the applicable QC manual. HVL (mmAl) ≥ kVp/100 for Mo/Mo & Std. Breast	Yes	No	-
0)	Radiation Output Rate Radiation Output Rate is ≥ 800 mR per second @28 kVp (Mo/Mo) for 3 seconds	Yes _	No	_
1)	When applicable for reaccreditation Physicist's Review of QC Technologist Tests Weekly			
	CNR Test		Yes	No
	Phantom Image Test		Yes	No
	Printer QC Test			No
	Monitor QC Test		Yes	No
	Monthly Visual Charlist		V	N-
	Visual Checklist		Yes	No
	<u>Quarterly</u> Repeat Analysis		۷۵e	No
	Semi-annually		169	140
	Compression		Yes	No
	IP Fog Test		Yes	
	ii i og i cot		163	

Carestream DirectView CR Mammography Systems

MAMMOGRAPHY EQUIPMENT EVALUATION (MEE) CR850/CR950/CR975/Elite CR/Classic CR Systems

	Initial Accreditation ReaccreditationAdding New Units	to Existing A	Accreditation_
FACI	LITYMASModel	Room_	
MEE	DateWithin 14 months (within 6 months)	PASS/FAIL _	
Signe	ed byQC Manual Version at facility		
1)	Cassette Exposure Response Test $\sigma > 5\%$; Target ROI average \pm 100CV limit for all cassettes;	Yes	No
2)	ROI average ± 50CV for individual cassettes Cassette/Phosphor Screen Artifact No artifacts visible that mimic or obscure clinical pathology	Yes	_No
3)	Erased screen test Exposure index from erased cassette must be less the 100 code values	Yes	No
4)	Scanner uniformity test: Determine window and level settings and ROI average value Non uniformity difference between the measured ROI values must be	Yes	No
5)	within \pm 50 code values of the differences determined at Equipment Evaluation Scanner response linearity test	Yes _	No
6) 7)	The measured ROI average value must be within ± 100 CV's to the code value calculated using the measured input exposure for all 3 exposure levels Spatial frequency response Visualizes signal modulation at 8 lp/mm in both directions. Geometric accuracy test		No
')	Measured aspect ratio must be 1.00 ± 0.05	163	NO
8)	Image plate fog test The exposure index resulting from the test must be less than 100CV's	Yes	No
9)	and no visible evidence of the coin in the image AEC system performance/constancy test AEC function with breast thickness AEC density control function CNR tracking with breast thickness AEC must produce mAs and exposure levels with 5% of the Operating Point values	Yes _	No
	The measured 4cm CNR value must be within \pm 20% of the system's operating point		
10)	Viewing Conditions Illumination levels should be 50 lux or less	Yes	No
11)	Printer tests	Yes	No
	Follow manufacturers test or densities shall span from below \sim 0.3 to higher than \sim 3.5 OD and plotted OD vs. percentage shall be linear and The 5% field is visible in the 0% field The 95% field is visible in the 100% field The grayscale steps are individually identifiable The high contrast bars in the middle and corners are individually identifiable The image shows no signs of display artifacts that can mimic or obscure clinical pathology		
12)	Review workstation tests Follow manufacturers test or the plotted logarithm of the luminance vs. test patch percentage shall be linear or similar to the determined values and The 5% field is visible in the 0% field The 95% field is visible in the 100% field The grayscale steps are individually identifiable The high contrast bars in the middle and corners are individually identifiable The image shows no signs of display artifacts that can mimic or obscure clinical pathology	Yes _	No

13)	Mammographic unit assembly evaluation 1. Free-standing unit is mechanically stable	Y	Yes	No
	All moving parts move smoothly, without obstructions to motion	Y	N	
	All locks and detents work properly	Y	N	
	Image receptor holder assembly is stable Image receptor slides smoothly into holder assembly and is held securely	Y	N	
	by assembly in any orientation	Y	N	
	6. If provided verify the compressed breast thickness scale is			
	accurate within \pm 0.5cm and reproducible to within \pm 2mm	Y	N	
	7. Patient or operator is not exposed to sharp or rough edges, or other hazards		N	
	8. Technique charts are posted	Y	N	
	 Operator protected during exposure by adequate radiation shielding All indicator lights working properly 	Y Y	N N	
	11. Auto decompress can be overridden to maintain compression with	1	14	
	continuous display of status	Y	N	
	12. Manual emergency compression release during power failure	Y	N	
14)	Mammographic unit collimation assessment		Yes	No
,	Deviation between X-ray field and light field is ≤ 2% of SID			
	X-ray field does not extend beyond any side of the IR			
	by more than 2% of SID and must cover all the IR on the chest wall side			
	Chest wall edge of compression paddle doesn't extend beyond IR by more than 1% SID or appear on image			
15)	Beam Quality Assessment (HVL) Measurement		Yes	No
,	HVL meets minimum specifications in the applicable QC manual.			
	Measured operating voltage (kV) Minimum HVL (mmAl)			
	20 0.20			
	25 0.25 30 0.30			
	0.50			
16)	kVp Accuracy and Reproducibility		Yes	No
	kVp shall be accurate within ± 5% of indicated or selected kVp			
47\	kVp reproducibility coefficient of variation ≤ 0.02		V	M-
17)	Breast Entrance Exposure, Dose and Radiation Output		res	No
	Average Glandular Dose for average breast is ≤ 3 mGy (300 mrad)	_mrad		
40)	Minimum output of 7mGy (800mR/sec) maintained over 3 second	a exposure		
18)	Phantom Image Quality Evaluation			
	At least 4 fibers, 3 speck groups and 3 masses are visible	S-# C	on.,	
	Phantom Image Quality scores: Hard Copy	Soft Co	• •	
	Fibers OD3 (≥1.4)	Determin	ne .	
	Specks			ROI average
	Masses	Window	and Level sett	ings
Annı	ual survey additional requirements:			
Evalı	uation of Site Technologist QC Program	Yes	No	
Reco	ommendations for Quality Improvement	Yes _	No	

Review work stations and Printers utilized at any location must comply with a QC program that is substantially the same as that recommended by the image receptor manufacturer

SECTRA MICRODOSE MAMMOGRAPHY L30 EQUIPMENT EVALUATION

	Initial accreditation Reac	Reaccreditation Adding a New Unit to Existing Accredita		
	FACILITY	MAS	Model	Room_
	MEE Date	Within 14 months (6 m	nonths for initial) F	PASS/FAIL
	Signed by:	QC Manual V	ersion at facility	
)	Radiation Output Measured values of radiation output rate shall be indicated by the application software (Tools-Servic The tube output shall be at least 0.11 mGy/mAs at	ce Tool X-Ray tube status).	Yes	_ No
)	Air kerma reproducibility Shall be measured as indicated in the manufacturusing 32 kV. The relative standard deviation of the values should be within the range specified.		Yes	No
3)	HVL The measured HVL value shall be within the allow mfr's QC manual. See table below-Allowed HVL	3 3	Yes	_ No
)	AEC system: Breast thickness and e. The measured relative CNR values, the limiting variable calculated AGD value for each thickness shall me in the manufacturer's QC manual. See table-Converse and breast thickness, and limiting values for AGD are relative a standard breast.	alues for AGD, and the eet the criteria specified ersion between acrylic	Yes	No
)	AEC system: Density compensation Shall be measured as indicated in the manufactur The measured SNR values must be within the rar	rer's QC test procedure.	Yes	_ No
	Image Quality evaluation		Yes	No
	4 fibers, 3 groups of micro-calcifications and 3 ma Phantom Image Quality scores: Fibers Sp		Yes	No
	The dose must not exceed 1.0 mGy		Yes	No
)	Contrast-to-Noise ratio Contrast-to-noise ratio reference level shall be es to the procedure specified in the manufacturer's 0		Yes	_ No
)	Tube Voltage and Reproducibility Measured kV is accurate to within ±1.0 kV of set Reproducibility is within ±0.5 kV	kV	Yes	No
)	Image field and x-ray field agreement Missed tissue at the chest wall	t and	Yes	_ No
	Right, Left and rear edge: X-ray Field does not extend beyond 5mm (0.8% of actual image field X-ray Field must not be visible beyond the front e Difference between indicated and actual image field Measurement of the level of missed tissue at che The edge of compression paddle must not extend breast support by more than 1% of SID (6.4mm)	edge of the patient support leld should be ≤5mm est wall should be less than <5m	Yes Yes Yes m Yes Yes	_ No _ No _ No _ No

10)	Viewing conditions As specified in the AAPM TG-18 Report, ACR manual 1999 or	Yes	No	
	Manufacturer specifications for soft copy display and film printers			
11)	Diagnostic review workstation Per manufacturer's QC requirements	Yes	No	
12)	Printer Check manufacturer's QC requirements	Yes	No	Per

Allowed HVL-values

kVp	Allowed HVL range (mmAl)	ACR limits (mmAl)
26	0.31 – 0.41	0.29 - 0.56
29	0.36 – 0.46	0.32 - 0.59
32	0.41 – 0.51	0.35 – 0.62
35	0.46 – 0.56	0.38 - 0.65
38	0.51 – 0.61	0.41 – 0.68

Conversion between acrylic and breast thickness and limiting values for Average Glandular Dose (AGD) and minimum

CNR relative a standard breast.

PMMA thickness (mm)	Breast thickness (mm)	Acceptable AGD (mGy)	Achievable AGD (mGy)	CNR threshold compared to 50mm of acrylic
20	21	< 0.8	< 0.6	> 130%
30	32	< 1.3	< 1.0	> 110%
40	45	< 2.0	< 1.6	> 100%
50	60	< 3.3	< 2.6	≣1
60	75	< 5.0	< 4.0	>90%²
70	90	< 7.3	< 5.8	>80%³

² For the C120 dose configuration, the value is 85%. ³ For the C120 dose configuration, the value is 70%

PLANMED FFDM MAMMOGRAPHY EQUIPMENT EVALUATION

	Initial accreditation_	Reaccredit	ation	Adding a New	Jnit to Existing Acc	reditat
FACILITYMAS			Model	Room		
MEE	Date	_Within 14 mon	iths (6 mo	onths for initial) _	PASS/FAIL	
Signe	ed by:	QC	Manual V	ersion at facility_		
1)	Mammographic Unit Assen Performs according to 1999 ACR Ma Mammographic Unit Assembly Ev	mmo QC Manual,	1	Yes	No	
2)	Modulation Transfer Function	on (MTF)		Yes	No	
3)	Ghosting Ghost factor: ± .03			Yes	_ No	
4)	Linearity / Noise Linearity Signal and Noise Linearity R ² > 0.97	75		Yes	_ No	
5)	Beam Quality Assessment (HVL is within acceptable upper and lo tested as stated in applicable Plan	ower limits at all kVp		Yes	_ No	
6)	Compression Force Measured performance within accapplicable Planmed QC manual	eptable limits as sta	ited in	Yes	_ No	
7)	Automatic Exposure Contro Measured performance within acc Planmed QC manual	• •	ited in appli		_ No	
8)	Breast Entrance Exposure and Average Glandular Do The mean Glandular Dose to a standard, 4.5cm compressed breast of 5 tissue composition must not exceed 3 mGy (0.3 rad) per view at the technique for imaging an average breast. Coefficient of Variation for both exposure and mAs shall not exceed			of 50-50 he recommended	_ No	
9)	Phantom Image Quality E AWS require 4 largest fibers, 3 larges RWS require 4 largest fibers, 3 la Phantom Scores:	st speck groups, and		nasses.	No	
	AWS	_ FIBERS _ SPECKS _ MASSES	RWS			
10)	Viewing conditions As specified in the AAPM TG-18 R Manufacturer specifications for so			Ye	s No	
11)	Diagnostic review workst			Ye	s No	-
12)	Printer Check Per manufacturer's QC requiremer	ıts		Ye	s No	

AGFA CR MAMMOGRAPHY SYSTEM MAMMOGRAPHY EQUIPMENT EVALUATION (MEE)

E40" !=		_	ng Accred
FACILITY	MASModel	R	oom
MEE Date	Within 14 months (6 months for initial)	PAS	S/FAIL
Signed by	QC Manual Version at facility		
1)	Mechanical Inspection	Yes	No
,	Follows Mammographic Unit Assembly Evaluation Form shown below:		
	Free-standing unit is mechanically stable		N N
	 All moving parts move smoothly, without undue friction Set and test each lock and detent independently to ensure that mechanical motion is pre- 		N
	when the lock or detent is set	Y	N
	4. Image receptor holder assembly is free from vibrations of wobble	Y	N
	5. Image receptor slides smoothly into holder assembly		N
	 Image receptor is held securely by assembly in any orientation Compressed breast thickness scale is accurate to 0.5 cm & reproducible to 2 mm 	Y Y	
	8. Patient or operator is not exposed to sharp or rough edges, or other hazards	Y	
	9. Operator technique control charts are posted	-	N
	10. Operator protected during exposure by adequate radiation shielding	Y	
	11. All indicator lights working properly12. Auto decompress can be overridden to maintain compression. with continuous.	-	N N
	display of override status	•	
	13. Manual emergency compression release can be activated during power failure		N
2)	AEC Thickness Compensation	Yes	No _
	CNR absolute 20/absolute 40>1.10		
3)	CNR absolute 60/absolute 40>1.10 Mean Glandular Dose	Voc	No_
3)	MGD shall not exceed 3.0mGy (300 mRad) for an average breastmRad	169 _	NO
4)	Phantom Image	Yes	No
•,	Phantom evaluation on soft copy and/or hard copy		
	4 largest fibers, 3 largest speck groups and 3 largest masses are visible		
ļ	Phantom Image Quality scores:		
	Soft Copy Hard Copy		
	Snecks Snecks		
	Fibers Fibers Specks Specks Masses Masses		
5)	Spatial Resolution (high-contrast)	Yes	No
	The 8 lp/mm bars must be discernible under appropriate display		
	conditions (contrast, brightness and magnification)		
6)	Signal Linearity	Yes	No_
	R^2 shall be ≥ 0.99		
7)	Artifact Analysis	Yes	No
	No clinically relevant artifacts must be visible.		
8)	Ghosting Evaluation	V	
	Ghost image factor must not exceed 0.3	Yes	No_
9)	Interplate Absorption and Sensitivity	Yas	No_
٠,	Variation in mAs must not exceed ± 10% for every format.	163	110
,	/ariation in SNR must not exceed ± 15% for every format.		
10)	Missed Tissue	Yes	No _
•	The tissue cut-off at the chest wall side shall be \leq 5mm		
11)	View Poy Luminance and Poom Illuminance	Voc	No
11)	View Box Luminance and Room Illuminance View boxes should be capable of producing a luminance of at least 3,000 cd/m²	162	No
	Illumination levels should be 20 lux.		
	Illumination levels should be 20 lux.		
12)	Illumination levels should be 20 lux. Monitor Check	Yes	sN

13)	Printer Check Follow manufacturer specification. Refer to CR modality workstation user manual.	Yes _		No
14)	Radiologic Technologist's QC Program Verify that prerequisites for Technologist QC procedures are in place	Yes	_No_	
15)	Collimation Assessment Deviation between X-ray field and light field is within 2% of SID X-ray field does not extend beyond any side of the image receptor (IR) by more than 2% of SID and must cover all the IR on the chest wall side Chest wall edge of compression paddle does not extend beyond IR by more than 1% SID or appear on image.	Yes	_No_	
16)	Radiation Output Rate Inspection Radiation Output Rate Inspection is ≥ 800 mR/second @ 28 kVp (Mo/Mo) for 3 seconds	Yes		_No
17)	kVp Accuracy and Reproducibility Measured average kVp within \pm 5% of indicated kVp kVp reproducibility coefficient of variation \leq 0.02	Yes		_No
18)	Beam Quality Assessment (HVL) HVL meets minimum specifications in the applicable QC manual. HVL > kVp/100 (in units of mm of aluminum)	Yes		_No
19)	Density Step Control and AEC Reproducibility The maximum acceptable coefficient of variation for both exposure and mAs (or time) in the AEC reproducibility test is 0.05.	Yes	5	_No

FUJIFILM Aspire FDR MAMMOGRAPHY EQUIPMENT EVALUATION (MEE) Initial accreditation Reaccreditation Adding a New Unit to Existing Accreditation FACILITY ______ MAS _____ Model _____ Room_____ MEE Date ______ Within 14 months (6 months for initial) PASS/FAIL______ Signed by ______ QC Manual Version at facility_____ Yes ____ No _____ 1) **Compression Device Confirmation** Breast thickness accuracy: ± 5mm or less Compression force accuracy: ± 4.5lbs or less Maximum compression force: 25lb to 45lbs 2) Image basic test Yes No Baseline ± 40% Yes ____ Additive lag effects-lag No ____ 3) 75QL or less Multicative lag effects-ghost Yes ____ No 4) Below 0.045 Yes 5) Spatial resolution-magnification No Spatial resolution- 4lp/mm/Baseline ± 12% Spatial resolution- 8lp/mm/Baseline ± 15% Yes No 6) kVp accuracy and reproducibility Specified kVp is accurate to within + 1kV Reproducibility is ± 0.5kV or less 7) Half value layer-HVL Yes No HVL for all anode/filter combinations is kVp/100 Yes ____ 8) **Collimation assessment** No ____ X-ray/Light Field gap ≤ 2% of SID No_ X-ray/image receptor field gap ≤2% of SID Yes No_ X-ray Field /exposure table gap <5 mm Yes_ No_ 9) **Radiation Output** Yes _____ No ____ Reproducibility-variation coefficient< 0.05 Air kerma rate ≥ 7.0 mGy/s Specific radiation output is ≥ 30 µGy/mAs 10) AEC accuracy and reproducibility Yes No Accuracy-Average + 15% or less Variation coefficient < 0.05 11) CNR mode 1 Yes No CNR relative value 20mm[%]-Baseline value 100% or more CNR relative value 40mm[%]-Baseline value 95% or more CNR relative value 60mm[%]-Baseline value 75% or more CNR relative value 70mm[%]-Baseline value 70% or more AGD mode 1 12) Yes ____ No ____ CNR relative value 20mm[%]-1mGy or less CNR relative value 40mm[%]-2mGy or less CNR relative value 60mm[%]-4.5mGy or less CNR relative value 70mm[%]-6.5mGy or less

AGD-ACR phantom

Average Glandular Dose- < 3 mGy (300 mrad) ____mrad

13)

Yes ____

No

14)	1Shot PhantomM	Yes _	No _	
	Missed tissue on chest wall-7mm or less	Yes	No	
	CNR (MEE only)-Baseline ± 20%	Yes		
	1Shot Phantom sensitivity constancy(MEE only)-Baseline ± 35%	Yes		
	Geometric distortion (MEE only)- Baseline ± 2% Uniformity(MEE only)- Pixel value/Baseline ± 15%	Yes		
	Uniformity(MEE only)- Pixel Value/Baseline ± 15% Uniformity(MEE only)- SNR ratio/Baseline ± 15%	Yes Yes		
	Dynamic Range(MEE only)-Baseline ± 400 [QL]	Yes		
	Spatial resolution(MEE only)- 2lp/mm/Baseline ± 6%	Yes	No	
	Spatial resolution(MEE only)- 4lp/mm/Baseline ± 0.76 Spatial resolution(MEE only)- 4lp/mm/Baseline ± 15%	Yes		
	Low contrast detectability-Light (MEE only)-50% or more	Yes		
	Low contrast detectability-Dark (MEE only)-50% or more	Yes		
	Linearity/Beam quality constancy-1 step-2 step (MEE only) Baseline ± 50 [QL]	Yes	No	
	Linearity/Beam quality constancy-2 step-3 step (MEE only) Baseline ± 50 [QL]	Yes		
	Linearity/Beam quality constancy -3 step-4 step (MEE only) Baseline ± 50 [QL]	Yes	No	
	Linearity/Beam quality constancy -4 step-5step(MEE only) Baseline ± 500[QL]	Yes		
45\	A OP Place (a constant)			
15)	ACR Phantom(MEE only)-			
	Phantom Image Quality score criteria minimum: Fibers 4 Specks 3 Masses 3			
	AWS Phantom Image Quality scores: Fibers Specks Masses RWS Phantom Image Quality scores: Fibers Specks Masses			
	RWS Phantom image Quality scores: FibersSpecks Masses			
16)	Visual and functional test	,	Yes	No
10)	Check visually for problems and for mechanical integrity		163	NO
	Check visually for problems and for mechanical integrity			
17)	View Box maintenance		Yes	No
.,,	Luminance- ≥3500cd/m²		100	110
	Soft copy-follow recommendations of monitor manufacturer or ≤ 20lx			
	,,			
18)	Site Audit/Evaluation of Technologist QC Program		Yes	No
	Site Settings Determined/Technologist QC tests in compliance			
Acces	sory Equipment: Manufacturer Model On-site/Off-site	QC M	anual Vei	rsion
Review	Workstation			
Lacor Ei	Im Printer			
Lasciii				
19)	Printer Check	Yes		No
.0,	Per Manufacturer's specifications or equivalent	100_		
	5			
20)	Diagnostic Review Workstation	Yes _		No
	Per Manufacturer's QC specifications or equivalent			
24\	Association Monketation Manifest Objects	V		N.
21)	Acquisition Workstation Monitor Check	Yes _		No
	Per Manufacturer's QC specifications or equivalent			

Fuji Aspire Cristalle 2D Mammography Equipment Evaluation

	Initial ad	ccreditation	Reaccredit	tation	Adding a	New Un	it
FACILI	TY			MAS_		Model	
Room_		MEE Date	V	Vithin 14 mo	onths (within 6	months fo	or initial)
PASS/	FAIL	Signed by:		Q(C Manual Vers	ion	
1)		ot PhantomM: issue on Chest Wa	ıll Edge		Yes		No
2)	CNR 1 Shot Pl Geometr System A Uniformit Dynamic Spatial R Low Con Linearity/ ACR Pha 4 largest		Constancy LCD) stancy lity Evaluation eck groups and 3	e Quality sc	Yes _ sses are visibl ores: Passing	score 5/4/	/4
				Fibers	Specks	Masses	3
		Phantom IQ 7					
		i nantom iq	lest on itwo				
3)	Image B	asic Test			Yes		No
4)	Compres	ssion Device Conf	firmation		Yes		No
5)	Viewbox	Maintenance			Yes		No
6)	Monitor	Quality Control (S	Secondary /AWS	S)	Yes		No
7)	Additive	Lag Effects			Yes		No
8)	Multiplic	ative Lag Effects	(Ghost)		Yes		No
9)	Visual a	nd functional tests	S		Yes		No
10)	Spatial F	Resolution (Magni	fication)		Yes		No
11)	kVp Acc	uracy and Reprod	lucibility		Yes		No
12)	Half Valu	ue Layer (HVL)			Yes		No

13)	Collimation Assessment	Yes	No
14)	Radiation Output	Yes	No
15)	AEC Reproducibility	Yes	No
16)	CNR Mode 1	Yes	No
17)	AGD Mode 1	Yes	No
18)	AGD-ACR Phantom Average Glandular Dose for average breast is ≤ 3 mGy (300 mrad	Yes)mrad	No
19)	Review Workstation QC-Overall	Yes	No
20)	Film Printer QC-Overall	Yes	No

Fuji Aspire Cristalle 2D/DBT Mammography Equipment Evaluation

	Initial accreditation		Reaccreditation		Adding a		
FACILI	TY			MAS _		Model	
Room_		MEE Date	\	Within 14 mo	onths (within 6	months for	initial)
PASS/	FAIL	Signed by:		Q(C Manual Vers	ion	
20)	,	Shot PhantomM: Fissue on Chest Wa	all Edge		Yes		No
	CNR 1 Shot P Geometr System A Uniformi Dynamic Spatial F Low Cor Linearity	Range Resolution strast Detectability (/Beam Quality Con	Constancy (LCD) stancy				No
2)	4 largest	antom Image Qua fibers 3 largest spoturer recommende	eck groups and	ge Quality sc	ores: Passing:	e score 5/4/4	No
		Phontom IO	Test on AWS	Fibers	Specks	Masses	
			Test on RWS				
		1 Halltoni IQ	rest on KWO				
3)	Image B	asic Test			Yes		No
4)	Compre	ssion Device Con	firmation		Yes		No
5)	Viewbox	« Maintenance			Yes		No
6)	Monitor	Quality Control (S	Secondary /AW	S)	Yes		No
7)	Additive	Lag Effects			Yes		No
8)	Multiplio	cative Lag Effects	(Ghost)		Yes		No
9)	Visual a	nd functional test	S		Yes		No
10)	Spatial I	Resolution (Magni	fication)		Yes		No
11)	kVp Acc	curacy and Reprod	ducibility		Yes		No
12)	Half Val	ue Laver (HVL)			Yes		No

13)	Collimation Assessment	Yes	No
14)	Radiation Output	Yes	No
15)	AEC Reproducibility	Yes	No
16)	CNR Mode 1	Yes	No
17)	AGD Mode 1	Yes	No
18)	AGD-ACR Phantommrad or mGy Average Glandular Dose for average breast is ≤ 3 mGy (300 mr	Yes	No
19)	Review Workstation QC-Overall	Yes	No
20)	Film Printer QC-Overall	Yes	No

GIOTTO IMAGE 3D/3DL MAMMOGRAPHY UNIT EQUIPMENT EVALUATION

	FACILITY MA	IS	Model		Room	
	MEE DateWithin 14 months (with	hin 6 month	ns for initial) _	PASS/FA	IL	
	Signed by: QC Manual Ve	ersion at fa	cility			
1)	Collimation Assessment X-ray field must not extend by more than 2% of the SID at sides of the IR. The total of any misalignment of the edges of the light field field must not exceed 2% of the SID. Anterior edge of the compression paddle must be aligned j chest wall edge of the IR so that it does not appear in the n	l and the x	x-ray d the	Yes	. No	
2)	Automatic Exposure Control System (AEC) The thickness read by the system, kV, Target/Filter combin the reference values listed in the QC manual's Medical Phy "Automatic Exposure Control System". The value of SNR must be equal to or greater than 60.	ation mus		Yes	No	
3)	Artifact Evaluation No deviating pixel should be over threshold for the merge r	results.		Yes	. No _	
4)	Phantom (ACR) Image Quality Phantom score should be at least 4 fibers, 3 speck groups, a with each display method. Phantom Image Quality Scores: Soft copy RWS Fibers Specks Masses		ses	Yes	_ No _	
5)	Signal to Noise Ratio (SNR) Contrast to Noise SNR must be equal or greater than 60 CNR value must be within \pm 20% of the established operation				 CNR	No
6)	AEC Reproducibility The value of the percentage variation of the mAs and of th from the average value.	e SNR mı	ust be < 5%	Yes		No
7)	Ghost Factor The measured Ghost Image Factor must be less than 0.3			Yes	S	No
8)	Inactive Border at Chest Wall Edge The value of the missed tissue at chest wall must be less that	an 5mm		Yes	S	No
9)	Flat Field Homogeneity GIOTTO 3D: The maximum deviation in ROI signal must be < 15% from to the maximum deviation in SNR value must be <15% from the *GIOTTO 3DL: The maximum deviation in SNR value must be < 25% from the average of the 5 SNR values.			OI signals.	s	No
10)	Spatial Resolution The minimum detectable spatial frequency shall be 7 lp/mn	n.		Ye	s	No
11)	Detector Response Function and Noise Evalu The value of the square of correlation coefficient must be > The value of the mean pixel value offset must be ± 5 . The value of the variance value offset must be < 10.		all interpolat		es	No

12)	The accuracy and Reproducibility The accuracy action limit is ± 1 kVp. The short term reproducibility action limit is ± 0.5 kVp compared to average.	Yes	No
13)	Tube Output The values of the tube output must be within 30% of the value reported in the Reference Value Table "Tube Output" in the QC manual.	Yes	No
14)	Exposure Time The values of the exposure time values must be within the limiting value reported in the Reference Table "Exposure Time" of the QC manual.	Yes	No
15)	Beam Quality (HVL) Measurement The values of HVL must be within 15% of the value reported in the Reference Value Table "Beam Quality HVL Measurement" of the QC manual.	Yes	No
16)	Mean Glandular Dose (MGD) The measured MGD values must be within the limits indicated in the Performance Criteria Table" Mean Glandular Dose " in the QC manual. The measured MGD values must not exceed 3mGy.	Yes	_ No
17)	RWS Monitor System All corner patches should be visible. The 5% and 95% pixel value squares should be clear	Yes orly visible.	No
18)	Laser Printer Quality All corner patches should be visible. The 5% and 95% pixel value squares should be clea	Yes ly visible.	No
19)	View Box Luminance and Room Illuminance Follow the 1999 ACR Mammography Quality Control Manual, "View Box Luminance and Room Illuminance" section.	Yes	No

KONICA MINOLTA XPRESS DIGITAL MAMMOGRAPHY MAMMOGRAPHY EQUIPMENT EVALUATION (MEE)

	Initial Accreditation Reaccreditation	Adding New	Units to	Existing	Accreditation
FACILITY	MAS	SMc	odel	F	Room
MEE Date	eWithin 14 months (with	in 6 months for	initial)	_ PASS/	FAIL
Signed by	yQC Manual	Version at fa	acility		
1)	Physical Inspection Follows Mammographic Unit Assembly Evaluation Form shown below 1. Free-standing unit is mechanically stable 2. All moving parts move smoothly, without obstructions to motion 3. All locks and detents work properly 4. Image receptor holder assembly is free from vibrations 5. Image receptor slides smoothly into holder assembly 6. Image receptor is held securely by assembly in any orientation 7. Compressed breast thickness scale is accurate within 5mm of true 8. Patient or operator is not exposed to sharp or rough edges, or oth 9. Operator technique control charts are posted 10. Operator protected during exposure by adequate radiation shield 11. All lights, indicators, and audio signals function properly 12. Auto decompress can be overridden to maintain compr. with cor 13. Manual emergency compression release can be activated during 14. Operator and patient safety is not compromised during normal op	e value er hazards ling t. display of ove power failure		Y Y Y Y Y Y Y Y	N N N N N N N N N
2)	Tube Voltage Measurement and Reproducibility The displayed kVp on the modality should be accurate(within \pm 5% of the kVp is reproducible, having a coefficient of variation \leq 0.02	of the indicated		Yes	No
3)	Beam Quality HVL meets minimum specifications in the applicable QC manual, tat HVL (mmAl) for target/filter combinations For 28 kVp Mo/Mo the HVL must be over 0.30mm Al equivalent	ole;		Yes	No
4)	Radiation Output Rate Radiation Output Rate is ≥ 7.0 mGy air kerma per second (800 mR @28 kVp in the standard mammography mode (Mo/Mo)	per second)	Ye	es	
5)	Average Glandular Dose Average Glandular Dose for average breast is ≤ 3mGy	(300 mRad mR).	es	No
	View Boxes and Viewing Conditions Follow guidance given in the "Mammography Quality Control Manua Medical Physicist Section Procedure 11. Room illuminance is: ≤ 20 lux or the limit set by the monitor Manufactor (if less than 20 lux, for soft copy reading) Illumination levels should be 50 lux or less.			Yes	_No
7)	Printer QC: Follow the Manufacturer's QC manual.		Y	'es	_No
8)	Monitor QC/Review Workstation Monitor QC 5% and 95% grayscale patches should be visible. Follow the manufacturer's QC manual.			Yes _	No
9)	Dark Noise		5000	Yes_	No
10)	The acquired image on Dark Noise 1 and Dark Noise 2 should display Ghost Image Evaluation The Erase 2 image should be free of any visible indication of the RM			Yes	No e.

11)	S Value Response Indicator		Yes _	No	
		\pm 20% of the value calculated using the follow	ving formula:		
	S=2400/x[mR] (S is the displayed S value of the image, x	s is the value of the average exposure, value s	stated in mR)		
12)	AEC System Performance Che The coefficient of variation should be ≤ 5		Yes	No	
	Thickness Tracking: CNR (2cm) > 100%,	CNT (6cm) > 75%, S value variation ≤ 20%			
13)	Collimator Assessment		Yes	No	
	The deviation of image area from the x-ra	from the x-ray field must fall within 2% of SID y field must fall within 2% of SID mpression paddle from the image area must f	all within		
14)	CR Reader Scanner Performan Geometric Distortion error in length shoul Jitter: Scale borders should be straight a	d be within +/- 5% of the true value.	Ye	sNo	-
15)	Spatial Resolution 7 lp/mm or greater		Yes	No	
16)	Artifact Evaluation No significant artifacts should be observed.		Yes	No	
17)	Inter-Plate Consistency The SNR variation must be within +/- 15% The S value of the individual images must		Yes	No	
18)	Phantom Image Quality		Yes	sNo	_
	The S value result must not vary by great Density difference shall not vary by more The optical density of the film shall be wit	peck groups and 3 largest masses are visible er than +/- 20% than +/- 0.05 from the established operating land control limits of +/- 0.20 from the establish Phantom should be accurate within +/-0.5cm	evel	•	n one-hal
	Phantom Image Quality scores: Fibers Specks Masses	Hard Copy Background OD (>1.20) OD ± 0.20 DD ± 0.05	Soft Copy S value: baseline	± 20%	

SELENIA DIMENSIONS 2D/DBT MEE

	Initial accreditation	Reaccredita	tion	_ Adding a New Un	it
FACILI	ITY		MAS	Model	
Room	MEE Date				
_	14 months (within 6 months f				
	FAILSigned by:				
	anual Version				
QC IVIO	aridar voroion	 			
1)	Mammographic Unit Asse	mbly Evaluation		Yes	No
•	Autodecompression can be			ression (and status dis	plaved)
	Manual emergency compre				
2)	Collimation Assessment			Yes	No
-,	Deviation between X-ray fie	ld and light field is	s < 2% of SI		
	X-ray field does not extend				
	X ray field does not extend	beyond any side (of the fix by	more than 270 or OID	
3)	Artifact Evaluation			Yes	No
٥)	Artifacts were not apparent	or not cignificant		163	140
	Artifacts were not apparent	or not significant			
4)	kVp Accuracy and Reproc	lugihility		Yes	No
4)			ما ادا امم	i es	NO
	Measured average kVp with				
	kVp reproducibility coefficie	nt of variation < 0	1.02		
5 \	Daam Ouglitu Assassman	4 (LIVII) Magazina		Vaa	Ma
5)	Beam Quality Assessmen			Yes	No
	HVL is within acceptable lov	ver ilmit at all kvp	values test	iea	
۵۱	- 1	1 41		V	
6)	Evaluation of System Res			Yes	No
	Measured performance with	in acceptable limi	its		
7)	AEC Function Performand			Yes	No
	Measured performance with	nin acceptable limi	its		
8)	Breast Entrance Exposure	e, AEC Reproduc	ibility and	Yes	No
	Average Glandular Dose				
	Average Glandular Dose for	r average breast is	s <u><</u> 3 mGy ((300 mrad)mra	d Conventional
	-	•		,	
	Total mean glandular dose	to the phantom m	ust not exce	eed 3 mGy(300mrad) p	er view when
	combining the conventional				
	breast.	'			d Tomosynthesis
	2.000.				
	Coefficient of Variation for e	ither exposure (R) or mAs sh	all not exceed 0.05	
	common variation for t	5	, 3 10 011	0,0000 0.00	
9)	Radiation Output Rate			Yes	No
٠,	Radiation Output Rate is > 2	230 mR/sec	mR/s		

10)	Phantom Image Quality Evaluation 4 largest fibers 3 largest speck groups and 3 largest mas Manufacturer recommended Phantom Image Quality sco Conventional: Fibers Specks Masses				
	Unit Manufacturer recon Phantom Image Quality Tomosynthesis:		s: Passing score	4/3/3	
11)	Signal-To- Noise Ratio and Contrast-To-Noise Ratio Measurement YesNo				
	SNR must be equal to o CNR should not vary by		SNR CNR		
12)	Diagnostic Review Wo White level performance Black level performance Quality level performance Uniformity performance	e (CRT displays only) e (GSDF compliance)	Yes Yes Yes	No	

GE PRISTINA 2D FFDM MAMMOGRAPHY EQUIPMENT EVALUATION Initial accreditation___ Reaccreditation___ Adding a New Unit to Existing Accreditation___

FACILIT	ΓΥ Ν	1AS	_ Room	Model	
MEE Da	ateWithin 14 months (within 6 mon	ths for initial)	PASS/FAIL	
Signed	by:GE QC Manu	ıal at facility_			
1)	Collimation Assessment Deviation between X-ray field and light field is less than 2% of S	iID	Yes _	No	
2)	Compression paddles chest wall edge alignmen	nt (at MEE only	/) Yes	No	
3)	Test for flexible paddle deflection in compression	on	Yes_	No	
4)	Sub-system MTF Measurement		Yes_	No	
5)	Breast Entrance Exposure, Average Glandular I. & Reproducibility Maximum acceptable coefficient of variation (mAs and air kerma Maximum glandular dose ≤ 3mGy or 0.3Rads per view The deviation between avg. glandular dose computed & displaye The deviation between ESE measured & displayed by the system	a) is 0.05 d by the system	mRad	No mGy	
6)	Artifact Evaluation and Flat Field/Image Uniform There must be no artifacts or non-uniformity that is expected to re	nity nimic or obscure		No	
7)	Phantom Image Score AWS RWS-L* RWS-R* Fibers Specks Masses Requires 4 largest fibers, 3 largest speck groups, and 3 largest		<u>nter</u>		
8)	*RWS scores if applicable kVp Accuracy and Reproducibility The average measured kVp must be within ± 5% from the kVp is kVp reproducibility coefficient of variation ≤ 0.02 (performed at l		system for Mo/Mo 26kV		
9)	Beam Quality Assessment (HVL) Measurement The configurations to be tested are Mo/Mo 26kV & F	Rh/Ag 34kV.	Yes	No	
10)	Radiation Output Rate Radiation Output Rate must be ≥ 7.0 mGy air kerma per sec. (80 over 3 seconds when operating at 28kV Mo/Mo target/filter at ma		Yes mR/sec	No	
11)	Mammographic Unit Evaluation System meets requirements for motion of tube-image receptor as System meets requirements for compression paddle decompress System meets requirements for display breast thickness accuracy	sion		No	
12)	AOP Mode and SNR Check All AOP checks must pass.		Yes	No	
13) 14) 15) 16)	AWS monitor check Image uniformity and bad pixels (Flat Field) Test IQST test Review Workstation (RWS) Tests (For all RWS onsi		Yes Yes	S No S No No	<u>-</u>

IX. Data Entry/Docuware

Personnel Responsibilities

The person with the primary responsibility for maintaining the SAR's Data system is Melinda Davis. Ms. Davis will act as the data system administrator. She is responsible for data entry, maintenance of the system, and quality assurance of the system.

Data Handling and Transmission Systems

The primary data handling system for the SAR is the Mammography Database. This is where tracking data for SAR is located.

In addition; the data transmission system used by the SAR is a direct link to the FDA's Mammography Program Reporting and Information System (MPRIS Web). The SAR electronically transmits its data to MPRIS. For each record transmitted, MPRIS generates the facilities complete record with the edited data on the monitor screen. Any error appears in red on the screen, and the SAR corrects the error before the transmission is completed. The SAR transmits changes to the FDA as they occur.

Periodic Audits of Data Handling and Transmission

DATA HANDLING

Annually, the System Administrator will audit the Mammography Database. This is performed prior to the Annual Accreditation Body Performance Evaluation to insure the accuracy of the data submitted in the report.

Procedure for Electronically Notifying the FDA of the Reasons a Facility is Denied Accreditation

When a facility is denied accreditation the MPRIS Unit Denial form will be completed. This information will be sent by email to the following individuals at the FDA:

Marisa Baima: Marisa.Baima@fda.hhs.gov
 Dan Trammel: Dennis.trammel@fda.hhs.gov
 Stella Wei: Stella.Wei@fda.hhs.gov

Also, when a facility's unit (s) are denied accreditation the reason(s) for this denial are entered into the MPRIS System, by changing the units status and then editing the units failure record.

Backup for Data System

All information that is entered in the data handling system is retained in the Accreditation Program Files and is backed up weekly by the ADH Information Technology Section.

The primary backup to the System Administrator is Donna Thompson.

Docuware

The primary data storage/retrieval system is the Docuware System. The Docuware System is an offsite secured electronic filing storage system that was implemented into the SAR Accreditation Program in 2008. Documents are scanned into the system for storage and retrieval.

X. Consumer Complaints

Purpose:

The purpose of this mechanism is to provide a written and documented system to collect and resolve serious consumer complaints that could not be resolved at a facility. This mechanism will also be used in cases where the complaint comes directly to the State of Arkansas Mammography Accreditation Body.

Definitions:

- 1. Serious Complaint: this is a report of a serious adverse event, which means an event that significantly compromises clinical outcomes or one for which a facility fails to take appropriate corrective action in a timely manner. Examples of serious adverse events include: poor image quality, missed cancers, the use of personnel that do not meet the applicable requirements of 900.12 (a), and failure to send the appropriate person(s) mammography reports or lay summaries within 30 days.
- 2. Unresolved complaint: a report of a serious adverse event to a mammography facility in which the actions of the facility to address the event did not satisfactorily resolve the complaint.
- 3. Direct complaint: a report of a serious adverse event to the State of Arkansas Mammography Accreditation Body regarding a facility accredited by the SAR.

Mechanism:

All complaints should be submitted in writing to the Arkansas Department of Health, Radiation Control, 4815 W. Markham, Slot 30, Little Rock, AR 72205-3867. However, if a serious complaint is submitted verbally to the SAR, it will be reviewed by the mammography team and forwarded to the facility for resolution through the use of the facility's consumer complaint mechanism.

All SAR accredited facilities are required to post the address and telephone number to which complaints may be submitted.

The accreditation staff will follow-up on all serious complaints within thirty (30) days of receipt of the unresolved and/or direct complaint to the SAR. The initial complaint and follow-up report will remain in the facility's accreditation file for future reference. In addition to the information in the facility's accreditation file, the complaint will be documented in the consumer complaint section in the Accreditation Log.

Consumer Complaints are part of the facility's permanent record. This record will be maintained for at least 3 years after the resolution of the complaint.

XI. Procedures for Assessing Personnel Qualifications

All personnel involved in the production, processing, and interpretation of mammograms and related quality assurance activities must meet the quality standards of 21 CFR 900.12(a). Using the guidance documents provided in the FDA's Policy Guidance Help System (PGHS), the accreditation staff reviews the interpreting physician, medical physicist, and radiologic technologist documentation submitted with the accreditation application. The results of the review are documented on the personnel qualification review forms for technologists.

An Interpreting Physician Database is now maintained for all physicians and medical physicists that are reviewed during accreditation or reaccreditation. Hard copies of the information entered into the database are kept in a file cabinet in the SAR office. A print out of the Interpreting Physicians status is included for each facility and scanned with the facility's documentation into Docuware. The information reviewed includes the interpreting physician name, medical license expiration date, initial qualification date, initial digital training hours, continuing experience expiration date and the facility affiliated with the interpreting physician.

The same is performed for the medical physicists.

The personnel qualification review forms are shown on the next three pages.

INTERPRETING PHYSICIAN MAS _____

Total N	lumberPhysicianName		
<u>Initial</u>	Requirements		
1.	Current Arkansas Medical License	Yes	No
	Initial Training and Experience before 4/28/99		
2.A.1.	Certificate from FDA Approved body (ACR, AOBR, RCSPC) in Radiology or Diagnostic Radiology	Yes	No
	OR		
2.A.2.	2 months documented training in mammography	Yes	No
	AND 40 hrs. of training in mammography AND ave read 240 pt. Exams in any 6 month period	Yes	No
	rectly supervised if done after 10/01/1994) Initial Training and Experience on or after 4/28/99	Yes	No
2.B.1.	Certificate from FDA Approved body (ACR, AOBR, RCSPC) in Radiology or Diagnostic Radiology OR	Yes	No
2.B.2	3 months documented training in mammography AND	Yes	No
3.	60 hrs. of Cat. I training in mammography with at least 15 hrs in the 3 years immediately proceeding initial qualifying date AND	Yes	No
pe an	ive read 240 pt. Exams under direct supervision in 6 month riod immediately proceeding initial qualifying date or in y 6 month period during last 2 years of residency if ard Certified at first possible opportunity Continuing Education and Experience	Yes	No
1.	15 hrs. Category 1 CME documented in past 36 months	Yes	No
2.	Has interpreted or multi-read at least 960 exams over a 2 year period	Yes	No
3.	Has had 8 hour initial digital training (if applicable)	Yes	No
4.	Has had 8 hour initial new modality training (if applicable)	Yes	No

RADIOLOGIC TECHNOLOGIST

Total N	umberMAS		
Techno	ologist Name		
Initial	Requirements		
1.	Current ARRT "R" card	Yes	No
	AND Current State License	Yes	No
	Initial Training before 4/28/99		
2.A.	40 hours of documented mammography training or equivalent	Yes	No
	OR Current ARRT "M"	Yes	No
	Initial Training on or after 4/28/99		
2.B.1.	40 hours of documented mammography training which includes: Breast Anatomy QA/QC Techniques Physiology Imaging of patients with Breast Imp Positioning and compression	olants	
	1 ositioning and compression	Yes	No
	AND		
2.B.2.	Performed at least 25 mammography exams under direct supervision of a MQSA qualified individual		
	or a ivigon qualified individual	Yes	No
<u>Conti</u>	nuing Education and Experience		
1.	15 hrs. CEU documented in past 36 months	Yes	No
2.	200 pt. Exams/24 months (Applicable after 6/30/01)	Yes	No
3.	Has had 8 hour initial digital training (if applicable)	Yes	No
4.	Has had 8 hour initial new modality training (if applicable)	Yes	No

Yes _____ No ____

MEDICAL PHYSICIST

	MAS		
Physic	sist Name		
<u>Initia</u>	I Requirements		
1.A.	Current Arkansas Vendor Service Card (STATE REQUIREMENT)		
	OR	Yes	No
1.B.	Board Certification (ABR or ABMP) AND	Yes	No
1.C	Licensure from any State	Yes	No
Optio	AND n 1 - Master's Degree or Higher		
2.	M.S. or Ph.D in a Physical Science (w/20 semester hr. in physics)	Yes	No
3.	AND 20 Contact Hours Training in Surveys AND	Yes	No
4.	Experience in Conducting Surveys (1 facility & 10 units - supervised)	Yes	No
Option	n 2 - Bachelor's Degree (**Must meet all requirements on or bef	ore 4/28/99**)	
*	Qualified under Interim Regulations prior to 4/28/99	Yes	No
2.	AND B.S in a Physical Science (w/10 semester hr. in physics) AND	Yes	No
3.	40 Contact Hours Training in Surveys (after B.S. degree) AND	Yes	No
4.	Experience in Conducting Surveys (1 facilities & 20 units - supervised) (after B.S. degree)		
Cont	inuing Education and Experience	Yes	No
1.		Voc	No
1.	15 hrs. CME documented in past 36 months	Yes	No
2.	Performed 2 facility surveys on at least 6 units in past 24 months	Yes	No
3.	Has had 8 hour initial digital training (if applicable)	Yes	No

4.

Has had 8 hour initial new modality training (if applicable)

Prior to the issuance of a 6-month Provisional Certificate for a new facility, the facility must submit complete documentation for its interpreting physician(s), its radiologic technologist(s), and the medical physicist who performed the initial evaluation on the mammography equipment. For reaccreditation or reinstatement applications, personnel qualifications are reviewed within two (2) weeks of receipt.

If documentation is incomplete or unacceptable, the facility is notified by telephone and/or in writing. The documentation required is specified, a detail description of requirements is included, and acceptable forms of documentation are noted.

XII. Materials Sent to Facilities During the Accreditation Process

Throughout the previous sections, materials sent to facilities during the accreditation process have been noted. Other than the previously listed materials other materials sent include the application form, application guide, six-month reminder letter, three-month reminder letter, provisional certification letter, provisional certification of a new unit letter, full certification letter (new facility and reaccreditation), full certification (adding a new unit), and full certification (reinstatement).

Reinstatement of a Facility

A facility that has been denied accreditation, has allowed its accreditation to lapse, has allowed its certificate to expire or been refused a renewal of a certificate should be reinstated before it can resume performing mammography. Reinstatement involves submission and completion of a corrective action plan to the satisfaction of the accreditation body, and in some cases the FDA. The requirements should be no less stringent for a facility that decides to change accreditation bodies to seek reinstatement. Facilities should be requested to provide a complete accreditation and certification history when applying for accreditation and this becomes particularly cogent when a facility seeks reinstatement with a new accreditation body. It is essential that the new body be fully aware of the issues that made reinstatement necessary.

A. Documents and Images

Application Forms

The application form and application guide are shown on the next seven pages.

FDA APPROVED ACCREDITING BODY ARKANSAS DEPARTMENT OF HEALTH RADIATION CONTROL Application for Accreditation to Perform Mammography under MQSA

FDA Fac	ility ID:	Accreditation M	IAS Number:		EIN Number:
1.	Facility Name:				
	Mailing Address:				
	City:	State: <u>AR</u>	Postal Code:		-
	Physical Address:				
	City:	_ State: <u>AR</u>	Postal Code:		-
	Telephone Number:		Facility	Contact:	
	Fax Number:		Contact's e	mail:	
2.	This accreditation appl	ication is: New_	Change	Renewal	Reinstatement
3.	Name(s) of all Interpre	ting Physician(s):			
4.	Number of mammogra Machine A: Manufacturer:				t: (circle all that apply)
	Date of Manufacture: _	Grid	ds/Detectors: 18x	24 24x30	(circle all that apply)
	Machine B: Manufacturer: Date of Manufacture:				
5.					graphy Equipment Evaluation: er:
6.	 A. Supportive docum B. A copy of the Phyreaccreditation/rei C. Phantom image umethod in which t D. Clinical Images (aroutinely reviewed E. Accreditation fee in the submit signed attrophyreacce F. Submit signed attrophyreacce G. Submit signed Interest 	nentation for Radi sicist's survey rep nstatement) sing average tech he clinical images is indicated in app of for interpretation on the amount of Solit an additional estation regarding perpreting Physicia	ologic Technologis port (Within 6 mon nnique factors for to s are routinely revi- plication guide). So n at the facility. DB \$700 for one unit, s \$100 per unit for g QA program (pagan approval of Clin	et(s) (including ths for initial a acility (see ap ewed for interplant the Clinic Tunits see G 5500 for each review of phage 2 of the applical Images Fo	additional unit. Reinstatement fee \$500. antom and clinical images.
Administ	rator's Signature			Print or typed	l:
	actor o dignaturo.				

ATTESTATION OF MAMMOGRAPHY QUALITY ASSURANCE PROGRAM

As a FDA Certified Mammography Facility accredited by Arkansas Department of Health, Radiation Control, the Facility acknowledges and affirms:

- 1. To establish and maintain a quality assurance (QA) program to ensure the safety, reliability, clarity, and accuracy of mammography services performed at the facility in accordance with 21 CFR 900.12(d) and (e);
 - a. Responsible Individuals assigned and identified
 - b. Quality assurance records will be maintained and updated
 - c. Standard Operating Procedures for Quality Control tests will be established and maintained and procedures will be performed as required
 - d. Technique tables and charts will be maintained and updated
 - e. Standard Operating Procedures for Infection Control will be established and followed
 - f. Written procedures for handling Consumer Complaints will be established

2.		nography medical outcomes audit program to follow-up positive to correlate pathology results with the interpreting physician's 900.12(f).
	 Date	Facility Administrator

INTERPRETING PHYSICIAN APPROVAL OF CLINICAL IMAGES

MAS
As an MQSA qualified interpreting physician (IP), I have reviewed and approved these
clinical images for submission for quality evaluation in accordance with the guidance
outlined on the "Mammography Evaluation Form-Physician's Review Form".
IP SignatureM.D.
DENSE SUBMISSION PATIENT NUMBER
ADIPOSE SUBMISSION PATIENT NUMBER

Shipping address: 5800 W. 10th Street, Suite 100 Little Rock, Arkansas 72204

ATTN: MAMMOGRAPHY PROGRAM

APPLICATION GUIDE FOR ACCREDITATION TO PERFORM MAMMOGRAPHY UNDER MQSA

Specify the name, address, telephone number and facsimile number of the facility that will be responsible for ensuring that the mammography program complies with MQSA Final regulations (21 CFR Parts 16 and 900) as set forth in the October 28, 1997, issue of the Federal Register.

Item 2 Self-explanatory.

Item 3 Name or names of the individuals that will be actively interpreting mammography exams for your facility.

Item 4 Self-explanatory.

Item 5 Self-explanatory.

Item 6 Submit supportive documentation for <u>each physician interpreting the results</u> of mammography examinations as follows:

Initial Training-Only for interpreting physicians new to your program

1. Current Arkansas Medical License

Initial Training and Experience before 4/28/99

2.A Certificate from FDA Approved body (ACR, AOBR, RCSPC) in Radiology or Diagnostic Radiology

OR

2.B. 2 months documented training in mammography

AND

3. 40 hrs. of training in mammography

AND

- 4.A. Have read 240 patient exams (directly supervised if done after 10/1/1994) in any 6-month period **OR**
- 4.B. Presently reading under direct supervision of qualified interpreting physician **AND**
- 5. 8 hours of education in each mammographic modality used by the physician. (This may be part of the 2 months in item 2B or the 40 hours in item 3)

Initial Training and Experience on or after 4/28/99

- Certificate from FDA Approved body (ACR, ABR, RCSPC) in Radiology or Diagnostic Radiology OR
- 2. 3 months documented training in mammography

ANI

3. 60 hrs. of Category I training in mammography with at least 15 hrs in the 3 years immediately preceding initial qualifying date

AND

4.A. Have read 240 patient exams under direct supervision in 6 month period immediately preceding initial qualifying date **or** in any 6 month period during last 2 years of residency if Board Certified at first possible opportunity

OR

4.B. Presently reading under direct supervision of qualified interpreting physician

5. 8 hours of education in each mammographic modality used by the physician. (This may be part of the 2 months in item 2B or the 40 hours in item 3)

Continuing Education

6. 15 hrs. Category 1 CME documented in past 36 months (please send only the past 12 months for interpreting physicians submitted for previous accreditation)

Continuing Experience

- 7. Has interpreted or multi-read at least 960 exams over a 2 year period (please send the most current 24 month period)
- **Item 7** Submit supportive documentation for <u>each Radiologic Technologist performing</u> <u>mammography</u> as follows:

Initial Requirements for Radiologic Technologists

1. Current ARRT "R" card

AND

Current State License

AND

Initial Training before 4/28/99

2. 40 hours of documented mammography training or equivalent

OR

Current ARRT "M"

Initial Training on or after 4/28/99

3. 40 hours of documented mammography training which includes:

Breast Anatomy QA/QC Techniques

Physiology Imaging of patients with Breast Implants

Positioning and compression

AND

4. Performed at least 25 mammography exams under direct supervision of a MQSA qualified individual

AND

5. 8 hours of education in each mammographic modality used by the technologist. (This may be part of the 40 hours in items 2 or 3)

Continuing Education

6. 15 hrs. CEU documented in past 36 months – Copies of certificates

Continuing Experience

- Documentation of the number of patient exams performed in the past 24 months (200 exams / 24 months) please send a summary document on the facility's letterhead, which lists the number of patient exams performed per technologist. DO NOT SEND PATIENT LISTS OR COPIES OF THE PATIENT LOG BOOK.
- Submit for the <u>individual providing medical physics services</u>, supportive documentation based on the following: Not necessary to submit as long as all information is available for review at your facility

Initial Requirements for Medical Physicists

1.A. Current Arkansas Vendor Service Card

AND IF APPLICIBLE

1.B. Board Certification (ABR or ABMP)

AND

Option 1 - Master's Degree or Higher

2. M.S. or Ph.D in a Physical Science (w/20 semester hr. in physics)

AND

3. 20 Contact Hours Training in Surveys

AND

4. Experience in Conducting Surveys (1 facility & 10 units - supervised)

AND

5. 8 hours of education in each mammographic modality used by the medical physicist. (This may be part of the 20 hours in item 3)

Option 2 - Bachelor's Degree (**Must meet all requirements on or before 4/28/99**)

2. B.S in a Physical Science (w/10 semester hr. in physics)

and

3. 40 Contact Hours Training in Surveys (after B.S. degree)

- 4. Experience in Conducting Surveys (1 facility & 20 units supervised)(after B.S. degree)
 - AND
- 5. 8 hours of education in each mammographic modality used by the medical physicist. (This may be part of the 40 hours in item 3)

Continuing Education

6. 15 hrs. CME documented in past 36 months – Copies of certificates

Continuing Experience

- 7. Documentation of the number of facilities and units surveyed by the physicist in the past 24 months (Must be at least 2 facilities and at least 6 mammography units).
- Submit a copy of the equipment evaluation/survey report (physicist's report) for each unit being accredited. This report must be dated within six (6) months prior to submission of the application for initial accreditation. For reaccreditation or reinstatement the equipment evaluation/survey report (physicist's report) for each unit being accredited must be within the last 14 months.

Item 10 Phantom Image(s)

 Submit a hard copy phantom or phantom image as an electronic digital image may be submitted on CD, DVD or other media in DICOM format (use the method in which the clinical images are routinely reviewed for interpretation).

FOR DIGITAL BREAST TOMOSYNTHESIS SYSTEMS

Submit the DBT ACR Phantom in the reconstruction plane where the elements are best seen in focus and the 2D Phantom.

- 2. Each phantom submitted must contain technique factors utilized.
- 3. ONLY SUBMIT ONE PHANTOM IMAGE PER UNIT (ADDITIONAL FOR TOMOSYNTHESIS) WITH THE APPLICATION. IF ADDITIONAL PHANTOM IMAGES ARE REQUIRED, THE DEPARTMENT WILL REQUEST THEM.
- 4. Up to three (3) submissions, if needed, will be accepted on <u>initial, reaccreditation and reinstatement</u> applications.

Item 11 Clinical Images

INITIAL ACCREDITATION:

- 1. PATIENTS CANNOT BE IMAGED AT A NEW FACILITY UNLESS THE FACILITY HAS OBTAINED A FDA PROVISIONAL CERTIFICATE.
- 2. A new facility beginning operations is eligible to apply for a provisional certificate which will enable it to perform mammography and thus obtain the clinical images needed to complete the accreditation process.

When a facility submits the required accreditation information and the State of Arkansas verifies that the information is complete, the FDA will issue a provisional certificate to the facility upon determination that the facility has satisfied the requirements of 21CFR section 900.11(b)(2)(i).

- 3. A provisional certificate shall be effective for up to 6 months from the date of issuance.
- 4. The facility should submit two (2) sets of <u>original</u> hard copy clinical images for screen film, which have been interpreted as <u>Negative or Benign</u> for each unit to be accredited. This can be either a hard copy image or an electronic digital image for FFDM units (use the method in which the clinical images are routinely reviewed for interpretation). One set should demonstrate imaging of adipose breasts (75% adipose tissue) and one set should demonstrate imaging of dense breasts (75% glandular tissue). ONLY SUBMIT ONE SET (four views only) OF ADIPOSE BREAST IMAGES AND ONE SET (four views only) OF DENSE BREAST IMAGES WITH THE APPLICATION. IF ADDITIONAL FILMS ARE REQUIRED, THE DEPARTMENT WILL REQUEST THEM.

- 5. For facilities accrediting Digital Breast Tomosynthesis units.
 - a. If the facility routinely performs FFDM (2D) images <u>and</u> DBT images on patients: submit one set of ADIPOSE images (four views only) acquired in the 2D portion along with the images acquired from the synthesized portion of the DBT unit (four views only) and one set of DENSE images (four views only) acquired in the 2D portion along with the acquired images from the synthesized portion of the DBT unit (four views only) from each unit.
 - b. If the facility routinely performs only DBT acquired exams: submit one set of synthesized ADIPOSE images (four views only) from each DBT unit and one set of synthesized DENSE images (four views only) from each DBT unit.
 - c. If the facility <u>cannot</u> synthesize DBT images: submit one set of ADIPOSE images (four views only) acquired in the 2D portion of the unit along with the <u>complete</u> DBT series (cine loop) and one set of Dense images (four views only) acquired in the 2D portion along with the <u>complete</u> DBT series (cine loop) from each unit.
 - a. Up to three submissions, if needed, will be accepted on initial, reaccreditation and reinstatement applications.
 - b. Hard copy images should be original hardcopy of interpretable quality.
 - c. Electronic digital images may be submitted on CD, DVD or other media in DICOM format. Include additional programs needed to view the images. The SAR reserves the right to request hard copy images if the first and second attempts of the electronic digital images cannot be opened as submitted.
- 6. For facilities accrediting units for the first time, the images must be obtained during the six-month provisional usage period but should be submitted **at least 2 months** prior to the expiration of the provisional certificate. Images should be reviewed by an MQSA qualified interpreting physician whose signature is required on the application.
- 7. In order for a facility to image patients with a mammography unit, the following must be evaluated and approved by the State of Arkansas Mammography Accrediting Body:
 - Application completeness
 - Personnel documentation
 - An equipment evaluation within 6 months prior to the application date
 - A hard copy phantom or phantom image as an electronic digital image may be submitted on CD, DVD or other media in DICOM format (use the method in which the clinical images are routinely reviewed for interpretation).

FOR DIGITAL BREAST TOMOSYNTHESIS SYSTEMS

Submit the DBT ACR Phantom in the reconstruction plane where the elements are best seen in focus and the 2D Phantom.

REACCREDITATION:

- 1. Clinical images should be performed <u>within ninety (90) prior to the application submission date</u> when facilities are going through the reaccreditation process.
- 2. The facility should submit two (2) sets of <u>original</u> hard copy clinical images for screen film, which have been interpreted as <u>Negative or Benign</u> for each unit to be accredited. This can be as either a hard copy image or an electronic digital image for FFDM units (use the method in which the clinical images are routinely reviewed for interpretation). One set should demonstrate imaging of adipose breasts (75% adipose tissue) and one set should demonstrate imaging of dense breasts (75% glandular tissue). ONLY SUBMIT ONE SET (four views) OF ADIPOSE BREAST IMAGES AND ONE SET (four views) OF DENSE BREAST IMAGES WITH THE APPLICATION. IF ADDITIONAL FILMS ARE REQUIRED, THE DEPARTMENT WILL REQUEST THAT THEY BE SUBMITTED.
- 3. For facilities accrediting Digital Breast Tomosynthesis units.
 - a. If the facility routinely performs FFDM (2D) images <u>and</u> DBT images on patients: submit one set of ADIPOSE images (four views only) acquired in the 2D portion along with the images acquired from the synthesized portion of the DBT unit (four views only) and one set of DENSE images (four views only) acquired in the 2D portion along with the acquired images from the synthesized portion of the DBT unit (four views only) FOR EACH UNIT being accredited. PLEASE SUBMIT ONE PHANTOM FROM THE 2D PORTION OF EACH UNIT AND ONE PHANTOM FROM THE DBT PORTION (in the reconstruction plane where the elements are best seen in focus) OF EACH UNIT.
 - b. If the facility routinely performs only DBT acquired exams: submit one set of <u>synthesized</u> ADIPOSE images (four views only) from each DBT unit and one set of <u>synthesized</u> DENSE images (four views only) from each DBT unit. PLEASE SUBMIT ONE PHANTOM FROM THE 2D PORTION OF EACH UNIT AND ONE PHANTOM FROM THE DBT PORTION (in the reconstruction plane where the elements are best seen in focus) OF EACH UNIT.
 - d. If the facility <u>cannot</u> synthesize DBT images: submit one set of ADIPOSE images (four views only) acquired in the 2D portion of the unit along with the <u>complete</u> DBT series (cine loop) and one set of DENSE images (four views only) acquired in the 2D portion along with the complete DBT series (cine loop) from each unit.
 - a. Up to three submissions, if needed, will be accepted on initial, reaccreditation and reinstatement applications.
 - Hard copy images should be original hardcopy of interpretable quality.
 Electronic digital images may be submitted on CD, DVD or other media in DICOM format. Include additional programs needed to view the images
 - c. A hard copy phantom or phantom image as an electronic digital image may be submitted on CD, DVD or other media in DICOM format (use the method in which the clinical images are routinely reviewed for interpretation).

- **Item 12** Submit the appropriate accreditation fee with the application. Applications will not be reviewed until the application fee is submitted.
 - 1. First mammography unit (tube) \$700 to be collected at the beginning of each three (3) year accreditation period.
 - 2. Each additional mammography unit (tube) \$500 to be collected at the beginning of each three (3) year accreditation period.
 - 3. Each additional view of clinical images and phantoms \$100 to be collected at the time of submission of additional clinical images and phantoms except that the maximum annual cost for additional review of clinical images and phantoms shall not exceed \$300.
- Submit documentation regarding previous accreditation approval or denial. Previous application made to the American College of Radiology must be accompanied by FDA Facility ID# and documentation regarding approval or denial of accreditation.

 Has your facility previously been accredited with the American College of Radiology? If so, what was your FDA ID#
- Item 14 The MQSA Final regulations (21 CFR 900.12) as set forth in the October 28, 1997, issue of the Federal Register requires any facility performing mammography services under MQSA to establish and maintain a quality assurance program. Sign and submit the attached ATTESTATION OF MAMMOGRAPHY QUALITY ASSURANCE PROGRAM.

PLEASE SIGN AND DATE THE APPLICATION. APPLICATIONS WILL BE RETURNED IF THEY ARE NOT SIGNED.

B. Notification Letters (No deficiencies)

The following notification letters are sent out during the accreditation process: six month reminder letter, three month reminder letter, provisional certification letter, provisional certification of a new unit letter, full certification letter (new facility and reaccreditation), full certification (adding a new unit), and results of a passing random clinical image review.

1) Reminder letters of accreditation expiration

The six-month reminder letter is listed on the next page (Printed on ADH Letterhead).

Accreditation No: MAS0XXX

CERTIFIED MAIL

DATE OF THE LETTER

FACILITY CONTACT FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear CONTACT GREETING:

Your facility's FDA mammography certification will expire on EXPIRATION DATE. The State of Arkansas Department of Health is currently the Accrediting Body for your facility. For your convenience, an Accreditation Form and Guide are enclosed. To ensure a timely reaccreditation, the Department requires a minimum of three (3) months to process your application.

If the application is not received at least three (3) months prior to the current certificate expiration date and problems arise during your facility's reaccreditation process, the possibility exists that your FDA Certificate to Perform Mammography will expire before your facility is reaccredited. If the certificate expires, you will not be allowed to perform mammography until a new certificate is issued.

If you are planning to reaccredit with the State of Arkansas, please submit the Application Form, all documents listed in Section 6 of the application guide, and the application fee to us at least three (3) months prior to your FDA mammography certificate expiration date. ONLY SUBMIT ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET OF IMAGES (four views) THAT DEMONSTRATE IMAGING OF ADIPOSE BREASTS - IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation) If additional films are required, the Department will request that they be submitted.

If you have any questions concerning this application or if we can be of any assistance to you, please call this office at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosure

An example of the three-month reminder letter (Provisional or New unit) is shown on the next page (Printed on ADH Letterhead).

CERTIFIED MAIL

DATE OF THE LETTER

FACILITY CONTACT FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL

Accreditation No.:MAS0XXX

Dear CONTACT GREETING:

The Department has completed the review of your accreditation application. The Department's DATE OF PROVISIONAL ACCREDITATION LETTER, letter notified you of the expiration date (EXPIRATION DATE) and requested submission of Clinical Images for review. As noted in Item 6F of the Application Guide, you are required to submit two (2) sets of clinical images that have been interpreted as normal, one set demonstrating imaging of fatty breasts and one set demonstrating imaging of dense breasts. Clinical Image Review requires approximately one month to complete, and a failure of a set of films will result in an increased review period. Therefore, it is recommended that the required two (2) sets of patient films be submitted as soon as possible. ONLY SUBMIT ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET (four views) OF IMAGES DEMONSTRATING IMAGING OF ADIPOSE BREASTS -IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation) If additional films are required, the Department will request that they be submitted.

Please be aware that if problems arise during your facility's Clinical Image Review process, the possibility exists that your FDA certificate to perform mammography will expire before the accreditation process is completed. If the certificate expires, you will not be allowed to perform mammography under MQSA until your facility has successfully completed the accreditation process.

If you have any questions concerning this application or if we can be of assistance with your mammography program, please call this office at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

An example of the three-month reminder letter (Reaccreditation) is shown on the next page (Printed on ADH Letterhead).

CERTIFIED MAIL

DATE OF THE LETTER

FACILITY CONTACT FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL

Accreditation No.:MAS0XXX

Dear CONTACT GREETING:

The Department's DATE OF SIX-MONTH REMINDER LETTER, letter notified you of the expiration date (EXPIRATION DATE) and requested submission of Clinical Images for review. As noted in Item 6F of the Application Guide, you are required to submit two (2) sets of clinical images that have been interpreted as normal, one set demonstrating imaging of fatty breasts and one (1) set demonstrating imaging of dense breasts. Clinical Image Review requires approximately one month to complete, and a failure of a set of films will result in an increased review period. Therefore, it is recommended that the required two sets of patient films be submitted as soon as possible. ONLY SUBMIT ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET (four views) OF IMAGES DEMONSTRATING IMAGING OF ADIPOSE BREASTS -IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation) If additional films are required, the Department will request that they be submitted.

Please be aware that if problems arise during your facility's Clinical Image Review process, the possibility exists that your FDA certificate to perform mammography will expire before the accreditation process is completed. If the certificate expires, you will not be allowed to perform mammography under MQSA until your facility has successfully completed the accreditation process.

If you have any questions concerning this application or if we can be of assistance with your mammography program, please call this office at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

2) Provisional certification letters

An example of the letter sent to facilities that successfully meet the requirements to become provisionally certified is shown on the next page.

DATE OF THE LETTER

CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Accreditation – MAS0XXX

Dear CONTACT GREETING:

The Department has received the application and information for FACILITY NAME. The following have been reviewed and were found to be acceptable:

- 1. Mammography Equipment Evaluation for UNIT MANUFACTURER model number: MODEL NUMBER, dated DATE OF MAMMOGRAPHY EQUIPMENT EVALUATION, signed by PHYSICIST'S NAME.
- 2. Phantom Image for UNIT MANUFACTURER model number: MODEL NUMBER, dated DATE OF PHANTOM IMAGE
- 3. Interpreting Physician(s), Technologist(s) and Medical Physicist personnel documentation.

This completes the initial review for accreditation. Your facility's information has been submitted to the Food and Drug Administration (FDA). While your facility is certified by the FDA, this certification is only approved for a six-month provisional usage period, which will expire on DATE OF CERTIFICATION EXPIRATION.

Prior to the provisional usage expiration date, you must submit Clinical Images for review. As noted in Item 6F of the Application Guide, you are required to submit two sets of clinical images which have been interpreted as normal, one set demonstrating imaging of dense breasts and one set demonstrating imaging of fatty breasts. Clinical Image Review requires approximately two (2) months to complete, and failure of a set of films will result in an increased review period. Therefore, it is recommended that the required two sets of patient films be submitted at least two (2) months prior to the DATE OF CERTIFICATION EXPIRATION, expiration date.

ONLY SUBMIT ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF ADIPOSE BREASTS - IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation)

If additional images are required, the Department will request that they be submitted.

If you have any questions regarding the accreditation process, please contact this office at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely.

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

An example of the letter sent to facilities that successfully meet the requirements to have an added unit provisionally certified is shown on the next page.

DATE OF THE LETTER

CONTACT NAME, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Accreditation - MASXXX New Unit

Dear CONTACT GREETING:

The Department has received the application and information for FACILITY NAME's new mammography unit. The following have been reviewed and were found to be acceptable:

- Mammography Equipment Evaluation for UNIT MANUFACURER AND MODEL NUMBER, dated DATE OF MEE, signed by PHYSICIST'S NAME.
- 2. Phantom Image for UNIT MANUFACURER AND MODEL NUMBER, dated DATE OF PHANTOM IMAGE.

This completes the initial review for accreditation of your new mammography unit. Your facility's change of information has been submitted to the Food and Drug Administration (FDA). While your facility is certified by the FDA, the new unit is only approved for a six-month provisional usage period, which will expire on PROVISIONAL EXPIRATION DATE.

Prior to the provisional usage expiration date, you must submit Clinical Images for review. As noted in Item 6F of the Application Guide, you are required to submit two sets of clinical images which have been interpreted as normal, one set demonstrating imaging of dense breasts and one set demonstrating imaging of fatty breasts. Clinical Image review requires approximately two months to complete, and failure of a set of films will result in an increased review period. Therefore, it is recommended that the required two sets of patient films be submitted at least two (2) months prior to the PROVISIONAL EXPIRATION DATE, expiration date.

ONLY SUBMIT ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF ADIPOSE BREASTS - IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation) If additional images are required, the Department will request that they be submitted.

If you have any questions regarding the accreditation process, please contact me at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

An example of the letter sent to facilities that successfully meet the requirements to become reinstated and provisionally certified is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Accreditation - MAS0XXX -

Dear CONTACT GREETING:

The Department has received the application and information for FACILITY NAME. The following have been reviewed and were found to be acceptable:

- 1. Corrective Action Plan dated DATE OF CORRECTIVE ACTION PLAN.
- 2. Phantom Image for UNIT MANUFACTURER model number: UNIT MODEL NUMBER, dated DATE OF PHANTOM IMAGE.
- 3. Interpreting Physician(s), Technologist(s) and Medical Physicist personnel documentation.

This completes the initial review for accreditation. Your facility's updated information has been submitted to the Food and Drug Administration (FDA). While your facility is certified by the FDA, the reinstatement is only approved for a 6-month provisional usage period, which will expire on PROVISIONAL EXPIRATION DATE.

Prior to the provisional usage expiration date, you must submit Clinical Images for review and verification of the completion of your facility's corrective action plan.

As noted in Item 6F of the Application Guide, you are required to submit two sets of clinical images, which have been interpreted as normal, one (1) set demonstrating imaging of dense breasts and one (1) set demonstrating imaging of fatty breasts. Clinical Image Review requires approximately two (2) months to complete, and failure of a set of films will result in an increased review period. Therefore, it is recommended that the required two sets of patient films be submitted at least two (2) months prior to the PROVISIONAL EXPIRATION DATE, expiration date.

ONLY SUBMIT ONE SET (four views) IMAGES THAT DEMONSTRATE IMAGING OF DENSE BREASTS AND ONE SET (four views) OF IMAGES THAT DEMONSTRATE IMAGING OF ADIPOSE BREASTS. PLEASE IDENTIFY THE IMAGES AS ADIPOSE AND DENSE. (Submit them in the method in which the clinical images are routinely reviewed for interpretation) If additional images are required, the Department will request that they be submitted.

If you have any questions regarding the accreditation process, please contact this office at (501) 661-2301. Please address correspondence to *Mail Slot 30*.

Sincerely.

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

3) Full Certification Letter

An example of the letter sent to facilities that complete accreditation or the reaccreditation process and become fully certified is shown on the next two pages. Along with the notification, the films are sent back to the facility, only for original mammograms (first page printed on ADH letterhead).

CERTIFED MAIL

Accreditation Number: MAS0XXX FDA ID Number: FDA ID NUMBER

DATE OF THE LETTER

FACILTY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Department has completed the review of FACILITY NAME's Application for Accreditation to perform Mammography under MQSA. The following items were reviewed and found to be acceptable:

- 1. PHYSICIST SURVEY OR MAMMOGRAPHY EQUIPMENT EVALUATION for UNIT MANFACTURER AND MODEL NUMBER, dated DATE OF PHYSICIST SURVEY OR MAMMOGRAPHY EQUIPMENT EVALUATION, signed by PHYSICIST'S NAME.
- 2. Phantom image dated DATE OF PHANTOM IMAGE.
- 3. Personnel documentation for physician, physicist, and technologist.
- 4. Adipose images, patient number: ADIPOSE ID NUMBER, dated DATE OF ADIPOSE IMAGES.
 - Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS
- 5. Dense images, patient number: DENSE ID NUMBER, dated DATE OF DENSE IMAGES.
 - Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS

Your facility's information has been submitted to the Food and Drug Administration (FDA) to become Fully Certified under MQSA. This accreditation will expire on NEW EXPIRATION DATE. If you have not received your Certificate from the FDA within two weeks, please notify the Department.

The aforementioned patient films are enclosed only for original mammograms.

If you have any questions regarding the accreditation process or if we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to me at Mail Slot 30.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

An example of the letter that is sent to facilities that have successfully completed the accreditation process for adding a new unit is shown on the next two pages (first page printed on ADH letterhead).

CERTIFIED MAIL

DATE OF THE LETTER

FDA ID Number: FDA ID NUMBER Accreditation Number: MAS0XXX

FACILTY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Department has completed the review of FACILITY NAME's Application for the accreditation of a new unit to perform Mammography under MQSA. The following items were reviewed and found to be acceptable:

- 1. Mammography Equipment evaluation for UNIT MANFACTURER AND MODEL NUMBER, dated DATE OF PHYSICIST SURVEY OR MEE, signed by PHYSICST'S NAME.
- 2. Phantom image dated DATE OF PHANTOM IMAGE.
- 3. Adipose images, patient number: **ADIPOSE** ID NUMBER, dated DATE OF **ADIPOSE** IMAGES.
- Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS
- 4. Dense images, patient number: DENSE FILM ID NUMBER, dated DATE OF DENSE IMAGES.
- Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS

Your facility's information has been submitted to the Food and Drug Administration (FDA) to become Fully Certified under MQSA. This certification will expire on CERTIFICATION EXPIRATION DATE.

The aforementioned patient films are enclosed only for original mammograms.

If you have any questions regarding the accreditation process or if we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to me at Mail Slot 30.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

An example of the letter that is sent to facilities that have successfully completed the accreditation process for full certification is shown on the next two pages (first page printed on ADH letterhead).

DATE OF THE LETTER

CERTIFIED MAIL

Accreditation Number: MAS0XXX FDA ID Number: FDA ID NUMBER

FACILTY CONTACT, CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear CONTACT GREETING:

The Department has completed the review of FACILITY NAME's Application for the accreditation of a new unit to perform Mammography under MQSA. The following items were reviewed and found to be acceptable:

- 1. Mammography Equipment evaluation for UNIT MANFACTURER AND MODEL NUMBER, dated DATE OF PHYSICIST SURVEY OR MEE, signed by PHYSICST'S NAME.
- 2. Phantom image dated DATE OF PHANTOM IMAGE.
- 3. Adipose images, patient number: **ADIPOSE** ID NUMBER, dated DATE OF **ADIPOSE** IMAGES.
- Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS
- 4. Dense images, patient number: DENSE FILM ID NUMBER, dated DATE OF DENSE IMAGES.
- Comments: PASS
 - a. MLO: COMMENTS ON THE MLO VIEWS
 - b. CC: COMMENTS ON THE CC VIEWS
 - c. Other: ALL OTHER COMMENTS

Your facility's information has been submitted to the Food and Drug Administration (FDA) to become Fully Certified under MQSA. This certification will expire on CERTIFICATION EXPIRATION DATE.

The aforementioned patient films are enclosed only for original mammograms.

If you have any questions regarding the accreditation process or if we can be of any assistance with your mammography program, please contact this office at (501) 661-2301. Please address correspondence to me at Mail Slot 30.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

4) Denial of Accreditation

If a facility is denied accreditation, the Food and Drug Administration will be notified of the denial and the reason for denial. This will be done by e-mail and through the MPRIS.

5) Postponement of Accreditation

Should the SAR receive or discover information during the course of an accreditation process which suggests inadequate image quality, or upon request by the FDA; the SAR will review, in addition to initial review or renewal, a facility's clinical images or other aspects of a facility's practice to determine whether or not the facility's practice poses a serious risk to human health. If the SAR demonstrates that a problem does exist with respect to image quality or other aspects of a facility's compliance with quality standards or upon request by the FDA, the SAR may postpone, require and monitor corrective actions, suspend or revoke accreditation of the facility.

XIII. Procedures for Notifying Facilities of Deficiencies

Notification procedures for specific deficiencies that were not previously shown in the previous sections of these procedures are shown in this section. These include the following letters: notification of failure first submission of clinical images (new accreditation), notification of failure first submission of clinical images (reaccreditation), failure of first submission of clinical images (adding a new unit), failure of first submission of clinical images (accreditation and reaccreditation), failure of second submission of clinical images (adding a new unit), denied certification letter (accreditation and reaccreditation), and denied certification (adding a new unit). In addition to the letter informing the facility of a deficiency, a copy of the Right to Appeal Form will be sent.

An example of the letter notifying a facility (new accreditation) of the failure of its first submission of clinical images is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Clinical Image Review: ACCREDITATION NUMBER

Dear CONTACT GREETING:

The Department has completed the initial clinical image review associated with the accreditation application for ACCREDITATION NUMBER, dated DATE OF APPLICATION. The Department's DATE OF PROVISIONAL LETTER, letter detailed items, which had been reviewed and were found to be adequate.

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your first submission of adipose (fatty) and dense images. These films were reviewed by at least two different interpreting physicians on the Department's CIRC. Your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers regarding your first submission of dense and adipose (fatty) images are detailed below.

Clinical Image # DENSE IMAGE ID-Dense

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Clinical Image # ADIPOSE ID

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Since your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED images needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that accreditation applications are allowed three (3) submittals for clinical images. Since your first submission of TYPE OF FILMS THAT FAILED images has failed review, you have two submissions remaining. If both additional submissions fail, your accreditation will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a second clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure

An example of the letter notifying a facility (reaccreditation) of the failure of its first submission of clinical images is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Clinical Image Review: ACCREDITATION NUMBER

Dear CONTACT GREETING:

The Department has completed the initial clinical image review associated with the accreditation application for ACCREDITATION NUMBER, dated DATE OF APPLICATION.

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your first submission of adipose (fatty) and dense images. These films were reviewed by at least two different interpreting physicians on the Department's CIRC. Your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers about your first submission of adipose (fatty) and dense images are below.

Clinical Image # DENSE IMAGE ID-Dense

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Clinical Image # ADIPOSE IMAGE ID

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Since your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED images needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that accreditation applications are allowed three (3) submittals for clinical images. Since your first submission of TYPE OF FILMS THAT FAILED images has failed review, you have two submissions remaining. If both additional submissions fail, your accreditation will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a second clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure
Clinical images for film screen

An example of the letter notifying a facility (adding a new unit accreditation) of the failure of its first submission of clinical images is shown on the next page

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Clinical Image Review: ACCREDITATION NUMBER-New unit

Dear CONTACT GREETING:

The Department has completed the initial clinical image review associated with the accreditation application for the MANUFACTURER OF NEW UNIT, MODEL NUMBER, dated DATE OF APPLICATION. The Department's DATE OF PROVISIONAL LETTER, letter detailed items, which had been reviewed and were found to be adequate.

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your first submission of adipose (fatty) and dense images. These films were reviewed by at least two different interpreting physicians on the Department's CIRC. Your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers regarding your first submission of dense and adipose (fatty) images are detailed below.

Clinical Image # DENSE IMAGE ID-Dense

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Clinical Image ADIPOSE # ID

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Since your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED images needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that accreditation applications are allowed three (3) submittals for clinical images. Since your first submission of TYPE OF FILMS THAT FAILED images has failed review, you have two submissions remaining. If both additional submissions fail, the accreditation for your new mammography unit will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a second clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure Clinical images for film screen An example of the letter notifying a facility (reinstatement) of the failure of its first submission of clinical images is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Clinical Image Review: ACCREDITATION NUMBER-Reinstatement

Dear CONTACT GREETING:

The Department has completed the initial clinical image review associated with the reinstatement accreditation application for ACCREDITATION NUMBER, dated DATE OF APPLICATION. The Department's DATE OF PROVISIONAL REINSTATEMENT LETTER, letter detailed items, which had been reviewed and were found to be adequate.

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your first submission of adipose (fatty) and dense images. These films were reviewed by at least two different interpreting physicians on the Department's CIRC. Your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers regarding your first submission of dense and adipose (fatty) images are detailed below.

Clinical Image # DENSE IMAGE ID-Dense

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Clinical Image # ADIPOSE ID-

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: (PASS or FAIL)

Since your first submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your reinstatement accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED images needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that reinstatement accreditation applications are allowed two (3) submittals for clinical images. Since your first submission of TYPE OF FILMS THAT FAILED images has failed review, you have two submissions remaining. If both additional submissions fail, the accreditation for your new mammography unit will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a second clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure Clinical images for film screen An example of the letter notifying a facility (new accreditation and reaccreditation) of the failure of its second submission of clinical images is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

RE: Clinical Image Review: ACCREDITATION NUMBER

Dear CONTACT GREETING:

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your second submission of TYPE OF IMAGES THAT FAILED clinical images. These images were reviewed by at least two different interpreting physicians on the Department's CIRC. Your second submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers regarding your second submission of TYPE OF IMAGES THAT FAILED images are detailed below.

Clinical Image # ID OF FILM THAT FAILED- TYPE OF FILM THAT FAILED

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: FAIL

Since your second submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED films needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that accreditation applications are allowed three (3) film submittals for clinical images. Since your second submission of TYPE OF FILMS THAT FAILED images has failed review, you have one submission remaining. If the additional submission fails, your accreditation will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a third clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure
Clinical images for film screen

An example of the letter notifying a facility (adding a new unit accreditation) of the failure of its second submission of clinical images is shown on the next page.

DATE OF THE LETTER

FACILITY CONTACT CONTACT TITLE FACILITY NAME ADDRESS 1

ADDRESS 2 CITY, AR POSTAL CODE Clinical Image Review: ACCREDITATION NUMBER New Unit ID: MANUFACTURER, MODEL NUMBER

Dear CONTACT GREETING:

As discussed in the DATE CONTACTED BY PHONE, telephone conversation, the Clinical Image Review Committee (CIRC) has completed the evaluation of your second submission of TYPE OF IMAGES THAT FAILED clinical images. These films were reviewed by at least two different interpreting physicians on the Department's CIRC. Your second submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review.

The results and detailed comments from the Clinical Image Reviewers regarding your second submission of TYPE OF IMAGES THAT FAILED images are detailed below.

Clinical Image # ID OF IMAGES THAT FAILED- TYPE OF IMAGES THAT FAILED

RE:

Comments:

MLO Views: COMMENTS ON MLO VIEWS
 CC Views: COMMENTS ON CC VIEWS
 Other Comments: OTHER COMMENTS

OVERALL IMAGE QUALITY: FAIL

Since your second submission of TYPE OF IMAGES THAT FAILED images has failed clinical image review, in order to proceed with your accreditation application, one additional set of normal TYPE OF IMAGES THAT FAILED images needs to be submitted for review. As noted under Item 6G of the Application Guide, each additional review of clinical images requires an additional fee of \$100.

The Department suggests that you discuss the results of the clinical image review with your lead interpreting physician and your consultant physicist. It should be noted that accreditation applications are allowed three (3) submittals for clinical images. Since your second submission of TYPE OF FILMS THAT FAILED images has failed review, you have one submission remaining. If the additional submission fails, your accreditation will be denied.

Please submit one set of TYPE OF IMAGES THAT FAILED images, which have been read as normal, and the \$100 additional review fee as soon as possible. Please note that your current FDA certificate to perform mammography expires on EXPIRATION DATE. If you have any questions regarding current status of your accreditation review or if we can be of further assistance, please contact me at (501) 661-2301.

The failure of a set of clinical images, like any other adverse accreditation decision, can be appealed. If after further review you feel that the deficiencies noted are inaccurate and/or did not warrant failure, and wish to appeal, please follow the steps outlined in the attached appeal procedure. It should be noted that an appeal will count as a third clinical image submission.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosures - Appeal Procedure Clinical images for film screen An example of the letter notifying a facility (accreditation reaccreditation) of the failure of its third submission of clinical images is shown on the next two pages.

CERTIFIED MAIL

DATE OF LETTER

FACILITY ADMINSTRATOR FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear ADMINISTRATOR GREETING:

The Arkansas Department of Health's Mammography Accreditation Body has completed the review of your facility's accreditation application. Unfortunately, this application has been denied. This denial is based on the failure of the TYPE OF IMAGES THAT FAILED clinical images reviewed by the Clinical Image Review Committee (CIRC).

As stated during the telephone conversation of DATE OF TELEPHONE CONVERSATION with PERSON CONTACTED, your facility's final submission of TYPE OF IMAGES THAT FAILED images failed clinical image review on DATE THAT SUBMISSION FAILED. Three sets of TYPE OF CLINICAL IMAGES THAT FAILED clinical images were submitted to the CIRC for review and all have failed the review process. The results and comments regarding the first and second sets of TYPE OF IMAGES images were noted on a previous letters sent on DATE OF FIRST FAIL LETTER and DATE OF SECOND FAIL LETTER. The results and comments regarding the final set of TYPE OF IMAGES THAT FAILED images are detailed below:

- Third Submission of TYPE OF FAILING IMAGES Images: ID# FILM ID, Date of Images: DATE OF IMAGES
- Overall Evaluation: Fail
- **COMMENTS**: ALL COMMENTS
- Reason(s) for Failure: REASONS FOR FAILURE

During the accreditation process you are allowed three submissions of clinical images (Application Guide Item 6F). Since all three submissions of TYPE OF IMAGES THAT FAILED images have failed, your accreditation application dated DATE OF APPLICATION is denied.

In order to resume performing mammography your facility should be reinstated. The reinstatement process involves several steps, which are detailed below.

- C. First, a Corrective Action Plan (CAP) should be submitted. This plan should detail the actions that will be taken to address the clinical image deficiencies noted by the CIRC. This CAP should also document the estimated completion date for each of the corrective actions. This corrective action plan should include the following:
 - 4. ACTION ONE THAT SHOULD BE TAKEN
 - 5. ACTION TWO THAT SHOULD BE TAKEN
 - 6. ACTION THREE THAT SHOULD BE TAKEN
- D. Along with the Corrective Action Plan, your facility should submit an accreditation application. This application must include a current physicist survey (within 14 months), one phantom image, and \$500 application fee and any updates to the personnel documentation for the Interpreting Physicians, Radiologic Technologist, and Medical Physicist. Once this information is received and reviewed a colleague from the Arkansas Department of Health Mammography Accreditation Program will inform you that you have been approved for reinstatement and the information will be forwarded to the Food and Drug Administration and your facility will be given a 6-month Provisional Reinstatement of the unit.

For your convenience, I am including a blank application form.

RIGHT TO APPEAL

If you feel that the decisions regarding your facility were inaccurate or did not warrant failure, you may appeal the decision. This process is outlined on the Appeal Procedure, which is included.

If you have any questions regarding this letter or the reinstatement process please contact me at (501) 661-2301.

Sincerely.

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosure - Appeal Procedure
Clinical images for film screen

An example of the letter notifying a facility (accreditation adding a new unit) of the failure of its third submission of clinical images is shown on the next two pages.

CERTIFIED MAIL

DATE OF LETTER

FACILITY ADMINSTRATOR FACILITY NAME ADDRESS 1 ADDRESS 2 CITY, AR POSTAL CODE

Dear ADMINISTRATOR GREETING:

The Arkansas Department of Health Mammography Accreditation Body has completed the review of your facility's accreditation application to add the UNIT MANUFACTURER, MODEL NUMBER. Unfortunately, this application to add the new unit to your facility's certificate has been denied. This denial is based on the failure of the TYPE OF IMAGES THAT FAILED clinical images reviewed by the Clinical Image Review Committee (CIRC).

As stated during the telephone conversation of DATE OF TELEPHONE CONVERSATION with PERSON CONTACTED, your facility's third submission of TYPE OF IMAGES THAT FAILED images failed clinical image review on DATE THAT SUBMISSION FAILED. Three sets of TYPE OF CLINICAL IMAGES THAT FAILED clinical images were submitted to the CIRC for review and all have failed the review process. The results and comments regarding the first and second sets of TYPE OF IMAGES images were noted on a previous letters sent on DATE OF FIRST FAIL LETTER and DATE OF SECOND FAIL LETTER. The results and comments regarding the final set of TYPE OF IMAGES THAT FAILED images are detailed below:

- Third Submission of TYPE OF FAILING IMAGES Images: ID# Image ID, Date of Images: DATE OF IMAGES
- Overall Evaluation: Fail
- **COMMENTS**: ALL COMMENTS
- Reason(s) for Failure: REASONS FOR FAILURE

During the accreditation process you are allowed three submissions of clinical images (Application Guide Item 6F). Since all three submissions of TYPE OF IMAGES THAT FAILED images have failed, your accreditation application dated DATE OF APPLICATION is denied.

In order to resume performing mammography with the UNIT MANUFACTURER, MODEL NUMBER unit, the unit should be reinstated. The reinstatement process involves several steps, which are detailed below.

- A. First, a Corrective Action Plan (CAP) should be submitted. This plan should detail the actions that will be taken to address the clinical image deficiencies noted by the CIRC. This CAP should also document the estimated completion date for each of the corrective actions. This corrective action plan should include the following:
 - 1. ACTION ONE THAT SHOULD BE TAKEN
 - 2. ACTION TWO THAT SHOULD BE TAKEN
 - 3. ACTION THREE THAT SHOULD BE TAKEN
- B. Along with the Corrective Action Plan, your facility should submit an accreditation application. This application must include a current physicist survey for the unit (within 14months), one phantom image, and \$500 application fee and any updates to the personnel documentation for the Interpreting Physicians, Radiologic Technologist, and Medical Physicist. Once this information is received and reviewed, a colleague from the Arkansas Department of Health Mammography Accreditation Program will inform you that you have been approved for reinstatement and the information will be forwarded to the Food and Drug Administration and your facility will be given a 6-month Provisional Reinstatement Certificate.

For your convenience, I am including a blank application form.

RIGHT TO APPEAL

If you feel that the decisions regarding your facility were inaccurate or did not warrant failure, you may appeal the decision. This process is outlined on the Appeal Procedure, which is included.

If you have any questions regarding this letter or the reinstatement process please contact me at (501) 661-2301.

Sincerely,

Melinda Davis, R.T. (R)(ARRT) Mammography Program Leader Radiation Control Section

MD:md

Enclosure- Appeal Procedure
Clinical images for film screen

XIV. Procedures for Monitoring Corrections of Deficiencies

As previously noted throughout these procedures, facilities may be required to submit written documentation of equipment repairs, follow-up equipment evaluations, additional clinical images for review, and/or other documentation as required based on the deficiency noted. In addition, the Department may elect to conduct an onsite visit of a facility to verify deficiency corrections or compliance with a plan of corrective action.

XV. Suspension and Revocation of Accreditation

Definitions

Suspension of accreditation means that the facility's accreditation has been temporarily placed on hold. Once the suspension has been lifted, its original accreditation is restored and the expiration date is unchanged. Because the facility's certification status has not changed it can still perform mammography while its accreditation is under suspension (unless other action is taken by the State or FDA).

Revocation of accreditation means that the facility's accreditation has been rescinded. The facility must reinstate and apply for a new accreditation with a new expiration date. Because the facility's certification status has not changed, it can still perform mammography after the revocation (unless other action is taken by the State or FDA).

Suspension and Revocation Process

The DEPARTMENT may decide to suspend or revoke a facility's mammography accreditation based on a number of things, such as, the "degree of risk" or on the SAR's evaluation of how long it will take the facility to correct its problem(s). Ultimately, the decision of whether or not to suspend or revoke a facility's accreditation will be made by the Section Chief of Radiation Control with input from the FDA and the Leadership of the Arkansas Department of Health Center for Health Protection. During the decision making process the Section Chief will maintain contact with the FDA and Leadership of the Center for Health Protection via email and/or telephone.

The terms and conditions of a facility's mammography accreditation will be subject to revisions or modifications of the Mammography Quality Standards Act (MQSA). A facility's accreditation may be suspended or revoked because of changes to the Act. In addition a facility's accreditation may be suspended or revoked because of rule, regulations, or orders issued by the Food and Drug Administration and/or the Arkansas Department of Health. If the action taken is under State law, the SAR will inform the facility that the action is not under the MQSA.

Mammography accreditation may be revoked or suspended, for any material false statement in the application or any statement of fact required under provision of the MQSA or of the Arkansas Regulations. Violation of, or failure to observe any of the terms and conditions of the MQSA, or of any rule, regulation or order of the Food and Drug Administration and/or the Arkansas Department of Health may result in revocation or suspension of the accreditation.

If the action is taken under State law, the SAR will inform the facility that the action is not under the MQSA.

Whether the accreditation is suspended or revoked, there should be a corresponding FDA action that coincides with the SAR action. During the decision making process there will be a great deal of coordination between the SAR and FDA. This will be done to avoid situations where the SAR and FDA are giving mixed signals to the facility. In addition, this will limit situations, in which, the accreditation and certification expiration dates no longer match. The DEPARTMENT will make a concerted effort to ensure that the accreditation and certification expiration dates remain synchronized.

MPRIS Web Input and FDA Notification

Once the decision has been made to revoke or suspend a facility's accreditation, the facility's accreditation status will be changed to Status Code 6 "accreditation revoked/suspended" in MPRIS. Regardless of whether the SAR suspends or revokes the facility's accreditation, it will transmit the same code. In addition, the SAR will transmit the reason for the suspension or revocation to its FDA-AB liaison via email.

Facility Notification of Suspension or Revocation

Once the determination has been made that a facility's accreditation will be suspended or revoked, a letter informing them of the revocation will be sent to the facility's administrator. In addition the letter will inform the facility's administrator of his or her right to appeal the decision, the appeal process, and the possible actions that could be taken by the FDA following the suspension or revocation. A copy of this letter will be sent to the facility's accreditation contact, the lead interpreting physician, the mammography QC technologist, and the Department's liaison at the FDA.

FDA Actions Following Suspension of a Facility's Accreditation

If the facility's accreditation is suspended, FDA can take the following actions:

- 1. Take no action and leave the facility's certification status unchanged
- 2. Suspend the certificate under 21 CFR 900.14 (Facility stops mammography until the suspension is lifted; there is no change in certificate expiration date.)
- 3. Revoke the certificate under 21 CFR 900.14 (Facility stops mammography until the facility is reinstated and a new provisional certificate is issued. (The facility owner/operator cannot own/operate a facility for 2 years.)

FDA Actions Following Revocation of a Facility's Accreditation

If the facility's accreditation is revoked, FDA can take the following actions:

- 1. Take no action and leave the facility's certification status unchanged
- 2. Declare the certification "no longer in effect" under 21 CFR 900.13 (Facility stops mammography until the facility is reinstated and a new provisional certificate is issued.) (This action can be taken much quicker than 21 CFR 900.14 actions.)
- 3. Suspend the certificate under 21CFR 900.14 (Facility stops mammography until the suspension is lifted, and there is no change in certificate expiration date.)
- 4. Revoke the certificate under 21 CFR 900.14 (Facility stops mammography until the facility is reinstated and a new provisional certificate is issued.) (The facility owner/operator cannot own/operate a facility for 2 years.)

XVI. Policies and Procedures for Processing Accreditation Applications

A. Documents and Images

Accreditation applications and renewals must have the following information submitted:

- 1. Supportive documentation of training and experience in mammography for technical and professional staff in accordance with 21 CFR 900.12. Credentials must be current and complete, including all continuing education training.
- 2. Mammography equipment information and the number of units to be accredited.
- 4. A signed copy of the Attestation of Mammography Quality Assurance Program as outlined in 21 CFR 900.12.
- 5. A copy of the current physicist report must be submitted. This report of the equipment calibration tests must be performed within six months of the application date for initial accreditation and 14 months for reaccreditation/reinstatement.
- 6. A hard-copy phantom image or electronic digital image demonstrating appropriate techniques for a 4.5 cm compressed breast or by the manufacturer's recommendations.
- 7. For renewals, two sets of patients' images must be submitted. These patients' images must have been taken within 90 days prior to the application date. Images older than 90 days will be returned to the facility and the application will not be reviewed pending receipt of correct patient films. All FFDM images submitted must be hard copy originals or electronic digital images of interpretable quality (use the method in which the clinical images are routinely reviewed for interpretation).

SAR reserves the right to grant an extension of the prescribed timeframe for image selection in the event that a facility has extenuating circumstances which would hinder the selection of images meeting the criteria stated above. An example of this would be a mammography program operated in a retirement center or a community comprised of predominately retirement age individuals or in the case of facilities with low patient volume. In this event, the facility shall notify SAR and alternative clinical image selection methods will be outlined which do not compromise image quality.

- 8. For new units and new facilities, two sets of patients' images must also be submitted. These patients' images must have been taken during the provisional certification period. All images submitted must be hard copy originals or electronic digital images of interpretable quality (use the method in which the clinical images are routinely reviewed for interpretation).
- 9. The proper accreditation fee must be submitted at the time of application. If the fee is not submitted, the application will not be processed until the fee is received.

B. Timeliness of Application

It is the policy of the Department to regard reaccreditation application received within three (3) months of the current FDA certificate expiration date as timely.

C. Interim Accreditation

A 45-day Interim Accreditation is used to extend the accreditation period of a facility, allowing the facility to perform mammography while completing the reaccreditation process. If a facility submits their reaccreditation application at least three (3) months prior to their certificate expiration date and has shown a good faith effort in completing the process but has had problems arise during the accreditation process, the Department reserves the right to grant interim accreditation and request an Interim Notice from the FDA, for the facility. The facility must meet the following criteria in order for the SAR to grant interim accreditation and request an Interim Notice.

The facility has an expiring three (3) year FDA Mammography Facility Certificate.

The reaccrediting facility has applied for reaccreditation in a timely manner, i.e., all accreditation materials including the first sets of clinical images were received three (3) months prior to the expiration date of its certificate:

The delay should not otherwise be due to inappropriate facility activities.

The Department considers three (3) months prior to the certificate expiration to be an adequate time frame for completion of the reaccreditation process under the current system. If the delay in completion of the reaccreditation process is due to inappropriate facility activities during the process or submission of the reaccreditation application less than three months prior to the certificate expiration, a 45-Day Interim Accreditation will not be granted to the facility. If the delay in the completion of the reaccreditation process is through no fault of the facility, a 45-Day Interim Accreditation may be granted.

D. Application Processing

The Accrediting Body (AB) staff reviews all material documentation and procedures within 14 days of receipt. Verification of corrective actions for deficiencies or additional information is requested as needed. The staff reviews the phantom image within 14 days of receipt. This phantom evaluation is based on scoring methods and criteria listed in Section I of these procedures. Clinical images are processed as soon as possible. Typically, the clinical images are reviewed and returned by the Clinical Image Review Committee within 30 days of initial review. The average total time for review of a complete and accurate application is approximately six (6) weeks. Accreditation activities are tracked in the Accreditation Log book and the Active Accreditation file.

E. Notification of Facility

Results Notification

Facilities are notified as soon as possible of deficiencies in phantom images and clinical images. The notification includes the reasons or causes of the failure. Additional images are requested as required.

Notification of Pending Certificate Expiration

Within six (6) months of the expiration of their current accreditation, facilities are notified of the impending expiration date. A renewal application and guide are furnished with the six-month notification letter. Examples of these letters were noted in section XIII of this manual.

If no response is received, another notification is made within three months of the expiration of their accreditation. In this letter, the facilities are cautioned that should there be problems with accreditation information or clinical images, it is possible that the facility certification will expire and that they will be required to cease providing mammography services.

F. Reinstatement of a Facility

A facility that has been denied accreditation, has allowed its accreditation to lapse, has allowed its certificate to expire or been refused a renewal of a certificate should be reinstated before it can resume performing mammography. Reinstatement involves submission and completion of a corrective action plan to the satisfaction of the accreditation body, and in some cases the FDA. The requirements should be no less stringent for a facility that decides to change accreditation bodies to seek reinstatement. Facilities should be requested to provide a complete accreditation and certification history when applying for accreditation and this becomes particularly cogent when a facility seeks reinstatement with a new accreditation body. It is essential that the new body be fully aware of the issues that made reinstatement necessary.

XVII. Appeal Process

A. Appeal Process for Suspension or Revocation

If a facility's accreditation is revoked or suspended this decision may be appealed through the administrative hearing process. In these cases the administrative hearing procedures will be followed as outlined in Section 5 — Rules of Practice in the Arkansas Rules and Regulations for Control of Sources of Ionizing Radiation.

B. Appeal Process for Accreditation Findings

APPEAL BASED ON PHANTOM IMAGE REVIEW RESULTS.

If a facility believes that the phantom image deficiencies noted during the accreditation process were inaccurate and/or did not warrant failure, they should have their Medical Physicist contact (in writing) the DEPARTMENT and request an appeal.

In addition, the Medical Physicist should explain in detail, why it is believed that the noted deficiencies were inaccurate and return the request along with the phantom image. Once received, the request, along with the phantom image evaluation sheet, the phantom image, and the notification of deficiency letter will be reviewed by the Accreditation Staff. In addition, the phantom image will be re-evaluated by all primary phantom image reviewers and all the other Certified MQSA inspectors employed by the Arkansas Department of Health. Once the results from these phantom image evaluations are completed the total number of passing evaluations will be calculated. If the total number of passing evaluations is greater than or equal to the total number of failing evaluations, the failing review will be overturned. If after the evaluations the total number of passing reviews is less than the total number of failing reviews, the failing review will stand.

It should be noted this process will take approximately one week to complete. If the facility's certification expires while the appeal process is on-going, they must cease performing mammography.

APPEAL BASED ON CLINICAL IMAGE REVIEW RESULTS.

If a facility believes that the clinical image deficiencies noted during the accreditation process were inaccurate and/or did not warrant failure, they should have their Lead Interpreting Physician contact (in writing) the SAR and request an appeal. This request should explain, in detail, why he or she believes that the noted deficiencies were inaccurate and/or did not warrant failure. Also the films or electronic digital images should be returned with the request. Once the appeal request is received, the films/electronic digital images will be sent to two additional clinical image reviewers. Once the results from these clinical image evaluations are received the total number of passing evaluations will be calculated. If the total number of passing evaluations is greater than or equal to the total number of failing evaluations, the failing review will be overturned. If after the evaluations the total number of passing reviews is less than the total number of failing reviews, the failing review will stand. It should be noted this process takes approximately six weeks to complete. If the facility's certification expires while the appeal process is on-going, they must cease performing mammography.

Applicants may appeal all other adverse accreditation status decisions through the administrative hearing procedures in <u>Arkansas Rules and Regulations for Control of Sources of Ionizing Radiation</u>, **Section 5 - Rules of Practice**. These regulations address the informal and formal hearing procedures for adverse accreditation findings. The process allows any aggrieved person to appeal to the Arkansas State Board of Health.

In addition, if after the State of Arkansas' appeal process is completed, a facility still disagrees with an adverse accreditation decision, they can request a review of the decision by the Food and Drug Administration. Once the SAR receives a request, the request along with all accreditation materials (letters, review forms, clinical images, phantom images, etc.) will be forwarded to the Food and Drug Administration via the accreditation liaison.

C. Notification of Right to Appeal

On all correspondence notifying a facility of an adverse accreditation decision, a paragraph will inform the facility of its Right to Appeal the decision. In addition, a document explaining appeal procedure will be included with the correspondence. This document is shown on the following page.

D. Procedure for Appeal

ACCREDITATION APPEAL PROCEDURE

Appeal Based on Phantom Image Review Results

If a facility believes that the phantom image deficiencies noted during the accreditation process were inaccurate and/or did not warrant failure, they should have their Medical Physicist contact (in writing) the SAR and request an appeal. In addition, the Medical Physicist should explain in detail, why he or she believes the noted deficiencies were inaccurate and/or did not warrant failure. Also the phantom image should be returned for further review. Once this request is received, it along with the phantom image evaluation sheet, the phantom image, and the notification of deficiency letter will be reviewed by the Accreditation Staff. phantom image will be re-evaluated by all phantom image reviewers and all the other Certified MQSA inspectors employed by the Arkansas Department of Health. Once the results from these phantom image evaluations are completed, the total number of passing evaluations will be calculated. If the total number of passing evaluations is greater than or equal to the total number of failing evaluations, the failing review will be overturned. If after the evaluations the total number of passing reviews is less than the total number of failing reviews, the failing review will stand. It should be noted this process will take approximately one week to complete. If the facility's certification expires while the appeal process is ongoing, the facility must cease performing mammography.

Appeal Based on Clinical Image Review Results

If a facility believes that the clinical image deficiencies noted during the accreditation process were inaccurate and/or did not warrant failure, they should have their Lead Interpreting Physician contact (in writing) the DEPARTMENT and request an appeal. This request should explain, in detail, why he or she believes that the noted deficiencies were inaccurate and/or did not warrant failure. Also the films or electronic digital images should be returned for further review. Once the appeal request is received, the films or electronic digital images will be sent to two additional clinical image reviewers. Once the results from these clinical image evaluations are received the total number of passing evaluations will be calculated. If the total number of passing evaluations is greater than or equal to the total number of failing evaluations, the failing review will be overturned. If after the evaluations the total number of passing reviews is less than the total number of failing reviews the failing review will stand. It should be noted this process takes approximately six weeks to complete. If the facility's certification expires while the appeal process is ongoing, they must cease performing mammography.

All other Appeals

Applicants may appeal all other adverse accreditation status decisions through the administrative hearing procedures in <u>Arkansas Rules and Regulations for Control of Sources of Ionizing Radiation</u>, **Section 5 - Rules of Practice**. These regulations address the informal and formal hearing procedures for adverse accreditation findings. The process allows any aggrieved person to appeal to the Arkansas State Board of Health.

In addition, if after the State of Arkansas' appeal process is completed, a facility still disagrees with an adverse accreditation decision, they can request a review of the decision by the Food and Drug Administration.

XVIII. Facility Update Audit

In correlation with any change noted during the annual MQSA inspection or reported to the DEPARTMENT between facility inspections, the facility will be asked by the DEPARTMENT to email the information or complete a Facility Update Questionnaire for the purpose of tracking any notable changes which might affect accreditation thru the DEPARTMENT. An example of the Facility Update Questionnaire is shown on the next page.

FACILITY UPDATE QUESTIONNAIRE

MAS	FDA ID#	
Please report any chang	es to pertinent information in the spaces provided below:	
Facility Name	Facility Ownership/Management	
Facility Physical Address		
Facility Mailing Address		
Facility Accreditation Contact_		
	Phone Number_	_
	Fax Number	_
New Mammography Unit (Man	uf/Model#/Date of Certification)	
Change to Major Component o	f Existing System/Date	
Change in Active Status of Equ	ipment or Facility/Effective Date	
Change in Status of Personnel	assigned (to include QA/QC Technologist, Lead Interpreting	
Physician or Medical Physicist)		
For agency use only:		
Info update on // (m/d/y)		

XIX. HIPAA Statement

HIPAA and release of information for MQSA purposes

Implementation of the Health Insurance Portability and Accountability Act (HIPAA) has raised a number of issues with respect to mammography facilities that operate under the Mammography Quality Standards Act (MQSA). Two issues are arising with increasing frequency. The first concerns the protection of patient information during MQSA inspections. The second deals with whether other medical entities (e.g., referring physicians, pathology departments, surgeons) can release patient biopsy information to mammography facilities for purposes of the MQSA medical outcomes audit without obtaining patient authorization. The HIPAA regulations address these matters as follows:

Regarding the first issue, sections 164.512(b) and (d) of the HIPAA regulations allow a mammography facility to release patient information to an MQSA inspector without patient authorization because MQSA inspectors are performing health oversight activities required by law.

As to the second issue, section 164.512(b) of the HIPAA regulations allows a covered entity (e.g., referring physician, pathology department, surgeon) to release patient biopsy information to a mammography facility for purposes of the MQSA medical outcomes audit without patient authorization because the disclosure: (1) is to "a person subject to FDA jurisdiction;" (2) concerns an FDA-regulated product or activity for which the mammography facility has responsibility; and (3) relates to the quality, safety or effectiveness of the product or activity.

XX. Accrediting Body Switching Procedure XXI.

Background:

In the state of Arkansas, facilities may choose to be accredited either by the American College of Radiology or by the State Accreditation Body. In some instances, facilities accredited by one accreditation body have chosen to change to the other (i.e., new) accreditation body. This occurs most commonly at the time of renewal of accreditation, but may occur prior to that time, and may in some cases occur subsequent to a denial or expiration of accreditation. The latter two cases are in some ways the simplest, but also create their own set of special requirements. These will be dealt with separately later in this document.

To facilitate notification of intent to change accreditation bodies under the FDA database system, i.e., MPRIS Web, FDA has requested that new accreditation bodies notify FDA and the prior accreditation body by e-mail whenever they learn that a facility intends to change accreditation bodies. When the new accreditation body notifies FDA that a facility intends to change accreditation bodies, FDA can manually change the facility's accreditation body affiliation in MPRIS, which will allow the new body to update the facility record and prevent the old body from doing so.

There have been problems when a prior accreditation body receives such notice from a facility, and then changes the status of the facility to withdrawn. This does not create a problem as long as FDA changes the facility affiliation before the accreditation body changes the status to withdrawn.

The new accreditation body will process an accreditation application from the facility, and if it passes, FDA will receive a record to that effect, and issue a new certificate. If the facility fails and is denied accreditation, FDA will receive a record to that effect, recall the facilities certificate, if not expired, and the facility will have to go through reinstatement to again apply for accreditation. However, if the prior accreditation body changes the facility status to withdrawn before the facility affiliation is changed, the MPRIS record will show the facility as withdrawn, and the facility's certificate will be inadvertently recalled. The notification procedure below is intended to preclude such problems.

Database issues:

The availability of two accreditation bodies creates special database needs that are exacerbated when facilities change accreditation bodies. It is necessary that our database be affiliated with only one of the two accreditation bodies, permitting only it to enter data for any given facility, and that the affiliated accreditation body be the accreditation body that accredits the facility. However, when a facility decides to change accreditation bodies, and applies to the new accreditation body for reaccreditation, it is necessary for the database affiliation to be changed to accept data for the facility from the new accreditation body and preclude acceptance of data from the prior accreditation body.

The number of facilities that change accreditation bodies is small compared with the total of mammography facilities in the United States. Consequently it was determined that notification of the intent of facilities to change accreditation bodies would not be automated in MPRIS since it would be an exceptional case rather than a routine procedure.

Notification procedure for accreditation bodies when informed of a facility's intent to change accreditation bodies:

FDA has determined, in consultation with the accreditation bodies, that the following procedures should be followed to process a facility's request to change accreditation bodies.

- 1. When an accreditation body receives notice of a facility's intent to change its accreditation from it to another body, it should make no change in the facility status until it has been notified that the new body has received and accepted an application for accreditation from the facility.
- 2. When an accreditation body receives notice of a facility's intent to change its accreditation to it, but does not receive an acceptable application for accreditation, the accreditation body should make no notification and make no changes to its database.
- 3. Upon <u>receipt and acceptance</u> of an application for accreditation from a facility intending to change accreditation bodies, the new accreditation body should notify both FDA¹ and the prior accreditation body by e-mail.
- 4. Upon receipt of this notification, FDA should switch the facility's affiliation in MPRIS so that MPRIS will accept data for the facility from the new body, and not accept data from the prior body.

5. To preclude FDA from receiving a status change report before the facility affiliation is manually changed; both accreditation bodies should wait two business days after the notification of acceptance of an application before transmitting updated records for the facility to FDA. The prior body need not transmit any further record for the facility. The new body should only transmit a record when there is a change in the facility's status.

Change of accreditation body subsequent to denial or expiration of accreditation:

A facility that has been denied accreditation, or has allowed its accreditation to lapse, should be reinstated before it can resume performing mammography. Reinstatement involves submission and completion of a corrective action plan to the satisfaction of the accreditation body, and in some cases the FDA. The requirements should be no less stringent for a facility that decides to change accreditation bodies to seek reinstatement. Facilities should be requested to provide a complete accreditation and certification history when applying for accreditation and this becomes particularly cogent when a facility seeks reinstatement with a new accreditation body. It is essential that the new body be fully aware of the issues that made reinstatement necessary.

In such cases, in addition to the accreditation history provided by the facility, the new accreditation body should contact the prior accreditation body by e-mail, with a copy to the FDA accreditation liaison officer, and request a complete history of the facility's prior accreditation or attempts at accreditation. The prior accreditation body should provide such history, including pertinent information about any failure or revocation of accreditation.

The new accreditation body, in consultation with FDA through the accreditation body liaison officer, when appropriate, should then request a corrective action plan from the facility in accordance with the accreditation body's policies.

Accreditation body of record:

When switching accreditation bodies, the facility's accreditation body of record may be ambiguous if the change is not subsequent to a denial or expiration of accreditation. The facility's certificate will usually remain in effect until it expires, is replaced by a new certificate, or accreditation is denied. That certificate is predicated upon accreditation by the <u>prior</u> accreditation body. Unless such accreditation was revoked for cause, FDA would not usually make a determination that a facility's certificate was no longer in effect.

At present, such e-mail messages should be addressed to Dan Trammel, Dennis.trammel@fda.hhs.gov and Stella Wei, stella.wei@fda.hhs.gov

However, once the MPRIS affiliation has been changed, only the new accreditation body is able to change facility status information in MPRIS. It is therefore incumbent on the new accreditation body to ensure that the facility is able to operate as long as it should be able to do so under FDA and accreditation body policy. When a facility has not completed renewal of accreditation before its certificate has expired, the DEPARTMENT will make a determination concerning reinstatement of the facility in accordance with SAR policies.

XXI. Procedure for Recommending 90-day Extension of a Provisional Certificate

To apply for a 90-day extension to a provisional certificate, a facility must submit a statement of what the facility is doing to obtain certification and evidence that there would be a significant adverse impact on access to mammography in the geographic area served if such facility did not obtain an extension.

Some examples of significant adverse impacts to access to mammography in a geographic area include but are not limited to the following:

- The facility provides mammography services at cost reductions (e.g., participation in the CDC National Breast and Cervical Cancer Early Detection Program (NBCCEDP).
- 2. The facility provides services to an ethnic population who would not otherwise obtain a mammogram (confirmed by client surveys).
- 3. The facility provides services to Medicare or Medicaid patients.
- 4. The facility is a "directed facility" for an insurance company/health maintenance organization (facility must provide the insurance company/health maintenance organization directing patients to the facility).

Once the request is received, a member of the accreditation staff will evaluate the validity of the statement by performing follow-up interview with the facility's administrator. The purpose of the interview is to obtain documentation of the facility's actions; and to get information regarding the projected number of mammograms that will be performed by the facility and other relevant information about the adverse impact associated with the facility not receiving an extension.

Based on the statement of the facility and the information obtained from the follow-up interview the accreditation staff will meet and form a consensus on whether the request should be recommended. At this point the recommendation, along with the facility's request, and a summary of the additional information obtained from the interview will be forwarded to the SAR AB Liaison for review. This information will be documented using the Provisional Certification 90-Day Extension Request Form. This form is shown on the next page.

Provisional Certification 90-Day Extension Request Form

Facility Name: Facility Name

FDA ID: 000000

SAR ID: MAS000

Facility's Accreditation Body: State of Arkansas (Arkansas Department of Health)

Request:

Verbatim transcription of the request from the facility

Circumstances:

Description of the circumstances that prevented accreditation during initial 6-month provisional usage period

Will the Population of the Geographic Area be Underserved, if the Extension is not Granted: (Yes/No/Unable to determine)

Number of Mammography Facilities within a 15-mile radius of the requesting facility: (# if known)

Does the State of Arkansas recommend the 90-Day Extension: (Yes/No)

Facility Contact: Contact Name, Contact Title

Phone: (xxx) xxx-xxxx Fax: (xxx) xxx-xxxx

Request Generated by: Melinda Davis, Program Leader

Accrediting Body Phone: (501) 661-2301 Fax: (501) 280-4993

Once this form is completed it should e-mailed to the following people:

Marisa Baima: marisa.baima@fda.hhs.gov
 Michelle Garza michelle.garza@fda.hhs.gov
 Denise.Robinson: denise.robinson@fda.hhs.gov

All the information will be forwarded to the FDA within 2 business days after receipt of the original statement. This information will be sent via e-mail to the attention of Marisa Baima and Denise Robinson. Their contact information is as follows:

Marisa Baima: marisa.baima@fda.hhs.gov

Marisa Baima: marisa.baima@fda.hhs.gov
 Michelle Garza michelle.garza@fda.hhs.gov
 Denise.Robinson: denise.robinson@fda.hhs.gov

Once the results of the FDA's decision regarding the request are known, the facility will be notified by telephone. In addition, a follow-up letter will be generated to confirm the content of the telephone conversation. The results of the request will be noted in the correspondence with the facility, along with notification that there can be no renewal of a provisional certificate beyond the 90-day extension.

In addition, if the facility's expiration date is imminent and the 90-day extension has been denied the facility will be instructed how to apply for provisional reinstatement.

XXII. Procedure for Recommending 45-Day Interim Accreditation

A 45-Day Interim Accreditation is used to extend the accreditation period of a facility for 45 days, allowing the facility to perform mammography while completing the reaccreditation process. If a facility submits their reaccreditation application at least three months prior to their certificate expiration date and has shown a good faith effort in completing the process, but has had problems arise during the accreditation process, the Department reserves the right to grant interim accreditation and request an Interim Notice from the FDA, for the facility. The facility must meet the following criteria in order for the SAR to grant interim accreditation and request an Interim Notice.

- The facility has an expired or expiring three year FDA Mammography Facility Certificate;
- The reaccrediting facility has applied for reaccreditation in a timely manner, i.e., all accreditation materials including the first sets of clinical images were received three months prior to the expiration date of its certificate;
- The delay should not otherwise be due to inappropriate facility activities.

The Department considers three months prior to the certificate expiration to be an adequate time frame for completion of the reaccreditation process under our current system. If the delay in completion of the accreditation process is due to inappropriate facility activities during the process or submission of the reaccreditation application less than three months prior to the certificate expiration, a 45-Day Interim Accreditation will not be granted to the facility. If the delay in the completion of the accreditation process is through no fault of the facility, a 45-Day Interim Accreditation may be granted.

45-Day Interim Notice Request Form

Facility Name: Facility Name

FDA ID: 000000

SAR ID: MAS000

Facility's Accreditation Body: State of Arkansas (SAR)

Request:

Circumstances:

Description of the circumstances that prevented reaccreditation process completion:

Does the State of Arkansas recommend the 45-Day Interim Notice: (Yes/No)

Facility Contact: Contact Name, Contact Title

Phone: (xxx) xxx-xxxx Fax: (xxx) xxx-xxxx

Request Generated by: Melinda Davis, Program Leader

Accrediting Body Phone: (501) 661-2301 Fax: (501) 280-4993

Once this form is completed it should e-mailed to the following people:

Marisa Baima: marisa.baima@fda.hhs.gov
 Michelle Garza michelle.garza@fda.hhs.gov
 Denise Robinson denise.robinson@fda.hhs.gov

XXIII. Conflict of Interest

In compliance with 21 CFR 900.3(b)(3)(viii) and The Arkansas Department of Health Policy No. 1081 (VI)(A)(H)(see attachment), no ADH employee, DEPARTMENT board member, commissioner, professional personnel, reviewers, consultants, administrative personnel, nor other representatives of DEPARTMENT may use his/her position to secure special privilege or exemption for personal gain or for the benefit of any family member or acquaintance. Said personnel shall not engage in any activity which would constitute a conflict of interest as outlined in the above referenced policies.

Further, the failure of any person or entity to disclose as required under any term of Policy Directive GPD-1, or the violation of any rule, regulation or policy promulgated by the Arkansas State Department of Finance and Administration pursuant to this Directive, shall be considered a material breach of the terms of the contract, lease, purchase agreement, or grant and shall subject the party failing to disclose or in violation to all legal remedies available to the Department under the provisions of existing law.